 REQUIREMENT SPECIFICATION  

TITLE: PROVISION OF TRANSPORTATION SERVICE FOR PATIENT’S DIALYSIS SESSION

1. Introduction
1.1 The National Kidney Foundation (“NKF”) wishes to invite vendor (the “Vendor”) for the provision of transport service for patients’ dialysis session, such service as described in Scope of Service (the “Services”) to all NKF dialysis centres in Singapore.

2. Scope of Service
2.1 There are 2 different scope of services in this Invitation To Quote (ITQ):
   - Annex A - Scope of Service for Medical Transport
   - Annex B - Scope of Service for Wheelchair Accessible Transport

2.2 The Vendor can quote for service(s) in Annex A and/or B.

2.3 The Vendor shall perform the Services according to the requirements specified in Annex A and/or B, as according to their submission of bid(s).

2.4 The Vendor may be required to take part in a transportation trial App. The App will track Vendors’ movement and receive assignment from the Admissions department during the trial period. There would be no cost involved for the trial.

2.5 The medical transport (MT) service provided must be registered with the Ministry of Health (MOH) and Land Transport Authority (LTA) and in compliance with all regulations as stipulated by both but not limited to these two authorities.

2.6 The MT service provider must be accredited by MOH and in compliance to the standards for Medical Transport Service (year 2017) by June 2020.

2.7 All MT must have a $1 million public liability policy, valid comprehensive motor insurance and third-party vehicle insurance, inclusive of coverage for patient and the passenger(s).

3. Quantity Requirement and Delivery Schedule
3.1 The Services shall be delivered to such of NKF’s dialysis centres as NKF shall stipulate from time to time. Please refer to Annex E for the detailed listing of NKF’s dialysis centres (as at date of this document). For the avoidance of doubt, NKF reserves the right at any time to increase or decrease the number of and to vary and/or change the location of any or all of the listed dialysis centres.

3.2 As of date of this ITQ, the estimated current number of patients requiring the MT services over a period of twenty four (24) months is 195 with an expected growth of 1 to 3 patients per month. The peak dialysis session is the noon shift and the estimated no. of MT needed is 63. This number is subject to changes due to patient hospitalization, deceased or out of the dialysis programme.
3.3 As of date of this ITQ, the estimated current number of patients requiring the wheelchair accessible transport services over a period of twenty four (24) months is 85 with an expected growth of 1 to 2 patients per month over the contract period. This number is subject to changes due to patient hospitalization, deceased or out of the dialysis programme.

3.3 The estimated number of services required per patient is about 13 times per month.

4. **Validity period**

4.1 The Vendor shall provide the Services over a period of twenty four (24) months, from January 2019 to December 2020, subject to such extension of the period of appointment by NKF.

5. **Submission of Invitation to Quote**

5.1 The quotation submitted by the Vendor shall be as in Price Schedule. Each Vendor shall provide the price quote for single, round and adhoc trip in the Price Schedule. The Vendor is to indicate N.A. for sections that are not applicable to Vendor’s scope of service.

5.2 The address of all the dialysis centres have been indicated for Vendor’s reference only.

5.3 The Vendor is required to provide the following information and/or documents to NKF:

- 5.3.1 Letter of Accreditation from MOH (in accordance to year 2017 standards for MT service or emergency ambulance service);
- 5.3.2 Vehicle registration with MOH and/or LTA;
- 5.3.3 Annex C – vehicle requirement (for wheelchair accessible transport service);
- 5.3.4 In-house training records of drivers on how to handle wheelchair bound patients (for wheelchair accessible transport service);
- 5.3.5 Insurance document covering both vehicle and passenger;
- 5.3.6 Accredited Certificates
- 5.3.7 Latest annual report or published accounts;
- 5.3.8 Original copy of the information on the latest business profile by the Accounting and Corporate Regulatory Authority (ACRA). The date of the business profile should be no more than thirty (30) days from the date of submission;
- 5.3.9 Track record
- 5.3.10 Name and contact details of at least two (2) reference customers (Reference check may be conducted on the references provided by the Vendor)
- 5.3.11 Testimonials from clients
- 5.3.12 Any other documents relevant to the tender of service

5.4 All quotations submitted by the Tenderer must indicate the prices applicable for the estimated numbers of Services specified in point 3 above.
ANNEX A - SCOPE OF SERVICE FOR MEDICAL TRANSPORT

1. Scope of Work for Medical transport

   i. To provide medical transport transport services only for NKF patients who have been granted the assistance within the approved effective period.

   ii. The service required by each patient could be that of a single trip (from patient’s place of residence to appointed NKF dialysis centre or from appointed NKF dialysis centre to patient’s place of residence) or a round trip (from patient’s place of residence to the appointed NKF dialysis centre and vice versa).

   iii. All patients are to be conveyed via medical transport stretcher or wheelchair whilst on enroute.

   iv. For patients conveying on wheelchair, they must be secured by harness onto the wheelchair, and the wheelchair must be well secured to prevent it from stirring/moving.

   v. For patient staying on non-lift landing block - medical transport provider will have to carry the patient using stair chair from home down the flight of stairs and then transfer patient from stair chair to stretcher or wheelchair onto the medical transport vehicle, the same applies on the return trip from dialysis centre to home. The stair chair used should be capable of carrying patient weighing up to 120Kg.

   vi. For patient staying on lift landing block – medical transport provider will have to convey the patient by using stretcher or wheelchair from home and onto the medical transport, the same applies for the return trip from dialysis centre to home.

   vii. In the event of any resistance from the patient in coming for dialysis, the Vendor shall inform Medical Social Work Department. Vendor will still have to make a trip to the dialysis centre to stamp the acknowledgement slip even if the patient refuses to go for dialysis. Such trip would be considered as single trip.

   viii. Vendor shall inform the respective Dialysis Centres of any delays in ferrying patients.

   ix. To assist our patients in taking their weight at the dialysis centres and thereafter a proper handover of the patient to the dialysis centres’ nurses.

   x. In the case of an emergency, where a patient is required to be sent to the A&E of a restructured hospital from the dialysis centre, the trip to the restructured hospital’s A&E department is considered a replacement of the trip back to the place of residence and therefore also considered as a round trip.

   xi. For the avoidance of doubt, item (x) is only applicable when the request is made by a NKF nurse of the patient’s dialysis centre to the A&E department of a restructured hospital. A proof of stamp, signature and date of request by the requesting NKF nurse is required.
xii. In cases where patients are ferried from the dialysis centres to the hospitals for their follow up appointment etc, such cases are not considered as within the appointed scope of service and the patients will bear the costs in such cases. For the avoidance of doubt, NKF shall not in anyway be responsible for the costs of services not within this Scope of Work. The additional costs (if any) must be resolved with the patient direct and NKF shall not howsoever or whatsoever be responsible for the patient's safety/wellbeing for this part of the trip. Such trip would be considered as single trip if the vendor was scheduled to bring patient to the dialysis centre.

xiii. The Vendor must be able to accommodate shift changes due to medical appointments or any other unforeseen circumstances.

xiv. Vendor would be informed of any cancellation not lesser than 30 minutes before the appointed collection time. If such a situation arise, the trip would be considered a single trip for patients even though they are scheduled for round trips.

xv. The Vendor shall adhere to the stipulated time on ferrying patient to and fro of the dialysis centre. The stipulated time for the different shift are detailed below:

<table>
<thead>
<tr>
<th>Dialysis Shift</th>
<th>Shift Start Time</th>
<th>Specifications</th>
<th>Stipulated Time</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Morning</strong></td>
<td>7.30 am</td>
<td>- Earliest pickup from patient’s place of Residence</td>
<td>6.00 am</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Patient to reach DC latest by</td>
<td>7.30 am</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Latest pickup from dialysis centre</td>
<td>1 hr after dialysis ends</td>
</tr>
<tr>
<td><strong>Noon</strong></td>
<td>12.00 nn</td>
<td>- Earliest pickup from patient’s place of residence</td>
<td>10.30 am</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Patient to reach DC latest by</td>
<td>12.00 noon</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Latest pickup from dialysis centre</td>
<td>1 hr after dialysis ends</td>
</tr>
<tr>
<td><strong>Evening</strong></td>
<td>6.00 pm</td>
<td>- Earliest pickup from patient’s place of residence</td>
<td>4.30 pm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Patient to reach DC latest by</td>
<td>6.00 pm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Latest pickup from dialysis centre</td>
<td>1 hr after dialysis ends</td>
</tr>
</tbody>
</table>

xvi. The Vendor is required to collect co-payment from patient at the end of the month. Vendor will be informed of the co-payment amount by the Medical Social Worker (MSW). Vendor is to advise their policy on cut off service should patient not make payment after service rendered. The Vendor will give one month written notice to the MSW for termination of service to patient due to no collection of co-payment from patient.

xvii. The Vendor is required to inform the respective Dialysis Centres at the soonest possible, or within 24 hours at the latest, should any incident happen to patient during their care. Subsequently, vendor is required to submit a report of this incident to NKF Purchasing department and MSW/ AC department within 48 hours.
2. Lapse of service

i. The NKF will not tolerate any negative attitude lodged against the Vendor with evidence and such negative attitude shall be considered as a service lapse.

ii. Other service lapses include (but not limited to) delay in picking patient to and from the dialysis centre and non-compliance to the defined Scope of Work stated in paragraph 1 above.

3. Demerit points

i. Demerit point will be issued for each item stated in Annex D.

ii. For every three (3) demerit points incurred by the Vendor within a calendar month, a charge of $500 will be levied. This is in addition to any other remedies which NKF may have under this Contract.

iii. The penalty shall be deducted from any payment due or becoming due to the Vendor. Alternatively NKF also has the sole discretion and right to require the Vendor to pay the charge so imposed.

iv. The Vendor agrees and acknowledges that the charge is not a penalty but an incentive for the Vendor to provide good service to NKF.

4. Payment

i. A receipt shall be issued by the Vendor to the dialysis centre upon completion of safe transfer of our patient to the dialysis centre. The receipt should be duly signed and stamped by the staff at the dialysis centre.

ii. All duplicate copies of the signed and stamped receipts along with the invoices should be provided and marked to the attention of NKF Finance Department for processing of payment.

iii. Upon the receipt of the invoice from the Vendor, the Vendor shall give NKF no less than thirty (30) days to make payment. If any invoice is not submitted to NKF within six (6) months upon the completion of the Services, NKF shall be released and discharged from any liability to make any payment of the debt in relation to such invoice.

5. Conflict

i. Where any of the Terms and Conditions of this Scope of Service is in conflict or at variance with the Conditions of Contract, the Terms and Conditions of this Scope of Service shall prevail.
ANNEX B - SCOPE OF SERVICE FOR WHEELCHAIR ACCESSIBLE TRANSPORT

1. Scope of Work for Wheelchair Accessible Transport

   i. To provide transport service only for NKF patients who have been granted the assistance within the approved effective period.

   ii. The service required by each patient could be that of a single trip (from kerb of patient's place of residence to kerb of appointed NKF dialysis centre or from kerb of appointed NKF dialysis centre to kerb of patient's place of residence) or a round trip (from kerb of patient's place of residence to the kerb of appointed NKF dialysis centre and vice versa).

   iii. For patients conveying on wheelchair, they must be secured by safety belt onto the wheelchair, and the wheelchair must be well secured to prevent it from stirring/moving.

   iv. In the event of any resistance from the patient with regards to the arrangement, the Vendor shall inform the Medical Social Work of NKF. Vendor will still have to make a trip to the dialysis centre to stamp the acknowledgement slip even if the patient refuses to go for dialysis. Such trip would be considered as single trip.

   v. Vendor shall inform the respective Dialysis Centres of any delays in ferrying patients.

   vi. In cases where patients are required to be sent to a restructured hospital for further assessment, NKF nurse will inform the Vendor at least 30 minutes before the scheduled time on the cancellation of the return trip for the patient. Such trip would be considered as single trip for patients even though they are scheduled for round trip.

   vii. In cases where patients are ferried from the dialysis centres to the hospitals for their follow up appointment etc, such cases are not considered as within the appointed scope of service and the patients will bear the costs in such cases. For the avoidance of doubt, NKF shall not in way be responsible for the costs of services not within this scope of service. The additional costs (if any) must be resolved with the patient direct and NKF shall not howsoever or whatsoever be responsible for the patient's safety/well being for this part of the trip. Such trip would be considered as single trip if the vendor was scheduled to bring patient to the dialysis centre.

   viii. Must be able to accommodate shift changes due to medical appointments or any other unforeseen circumstances.
viii. The Vendor shall adhere to the stipulated time on ferrying patients to and fro the dialysis centre. The stipulated time for the different shifts is detailed below:

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<thead>
<tr>
<th>Dialysis Shift</th>
<th>Shift Start Time</th>
<th>Specifications</th>
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</tr>
</thead>
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<td>Morning</td>
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<td>- Earliest pickup from patient’s place of residence</td>
<td>6.00 am</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Patient to reach DC latest by</td>
<td>7.30 am</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Latest pickup from DC</td>
<td>1 hr after dialysis ends</td>
</tr>
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<td>12.00 nn</td>
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<td>10.30 am</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Patient to reach DC latest by</td>
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<tr>
<td></td>
<td></td>
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<td></td>
<td></td>
<td>- Patient to reach DC latest by</td>
<td>6.00 pm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Latest pickup from DC</td>
<td>1 hr after dialysis ends</td>
</tr>
</tbody>
</table>

ix. Vendor is required to accommodate up to 2 pickups per trip.

x. Vendor is required to collect co-payment from patient at the end of the month. Vendor will be informed of the co-payment amount by the Medical Social Worker (MSW). Vendor is to advise their policy on cut off service should patient not make payment after service rendered. The Vendor will give one month written notice to the MSW for termination of service to patient due to no collection of co-payment from patient.

xi. Vendor is required to inform the respective Dialysis Centres at the soonest possible, or within 24 hours at the latest, should any incident happen to patient during their care. Subsequently, vendor is required to submit a report of this incident to NKF Purchasing department and MSW / AC department within 48 hours.

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5. Conflict

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## ANNEX C - REQUIREMENT OF VEHICLE

<table>
<thead>
<tr>
<th>SNo</th>
<th>Description of Requirement</th>
<th>Comply</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Vehicle must be installed with wheelchair lift designed to raise and lower a patient on wheelchair to enter and exit a vehicle.</td>
<td>Yes/No</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Capable of taking on minimum of 1 patient on wheelchair.</td>
<td>Yes/No</td>
<td></td>
</tr>
</tbody>
</table>

### 3 Wheelchair Platform

- **Platform size for 1 wheelchair patient:**
  - **Width:** 700 mm (minimum)
  - **Length:** 1200 mm (minimum)
  (If not please state platform dimensions)

- **Lifting capacity:** minimum 140 kg

- **Operated with hand-held control or fully automatic**

- **With manual back-up system for raising and lowering the platform in case of electric failure.**

- **Patient and wheelchair is secured when platform is in operation with locking mechanism such as platform installed with inner roll stop and outboard roll stop to secure wheelchair etc.**

- **Minimum doorway height of 1230 mm to ensure overhead clearance between the door opening and raised lift platform.**
  (If not please state doorway height)

- **Reflective tape to be placed at the edge of wheelchair platform to enable objects to become visible at night or in low light situations.**

### 4 Vehicle Interior

- **Passenger seats must be easily foldable or remove when required.**

- **Space for at least 1 patient seated on wheelchair:**
  - **Length:** 1130 mm (minimum)
  - **Width:** 690 mm (minimum)
  - **Height:** 1340 mm (minimum)
  (If not please state allocated space dimensions)

- **Wheelchair must be secured facing towards the front or rear of the vehicle.**

- **Handrails or handholds installed at wheelchair area should not be extended into the wheelchair space.**

- **Wheelchair space must be fitted with wheelchair tie-down system or wheelchair restraint system.**

- **Patient travelling on wheelchair is secured with restraint system such as seat belt and/or shoulder harness.**

- **Padded head and back restraint was installed for patient on wheelchair.**

- **Seat belts are installed for seated patients.**
<table>
<thead>
<tr>
<th>SNo</th>
<th>Description of Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>i</td>
<td>Inside cabin camera for monitoring of patient safety.</td>
</tr>
<tr>
<td></td>
<td>![Comply Yes/No Table]</td>
</tr>
</tbody>
</table>

**5 Safety Equipment**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>a</td>
<td>Fire extinguisher that complies with EN3 standard and stowed safely in the vehicle.</td>
</tr>
<tr>
<td>b</td>
<td>First Aid Kit installed and complies with the authority's recommendation.</td>
</tr>
<tr>
<td>c</td>
<td>Warning signage - an advance warning triangle that complies with the approved standard by LTA.</td>
</tr>
<tr>
<td>d</td>
<td>Automatic activation of hazard warning lights when the entrance or exit door is opened.</td>
</tr>
</tbody>
</table>

**6 Other safety requirements**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>a</td>
<td>Vehicle with signage to indicate that the vehicle is wheelchair accessible.</td>
</tr>
<tr>
<td>b</td>
<td>Provided signage to wheelchair user and driver on positioning of wheelchair and the use of seat belts / restraint system for all passengers.</td>
</tr>
<tr>
<td>c</td>
<td>Installed handrails and stanchions at the entrance of vehicle to assist patient in boarding the vehicle.</td>
</tr>
<tr>
<td>d</td>
<td>Surface of vehicle floor area must be slip-resistant.</td>
</tr>
<tr>
<td>e</td>
<td>Lights should be fitted in the vehicle to allow both wheelchair users and other passengers to board and alight vehicle safely.</td>
</tr>
<tr>
<td>f</td>
<td>Reflective tape on the exterior of the vehicle to ensure visibility of vehicle in low light situations.</td>
</tr>
</tbody>
</table>
ANNEX D - DEMERIT POINTS

<table>
<thead>
<tr>
<th>SNo</th>
<th>Description</th>
<th>Demerit Point</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Staffs are reported to be rude and non-comforming to the required competencies.</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>Fail to adhere to the stipulated time on ferrying patient to and fro of the dialysis center and non compliance to the defined Scope of Work stated in paragraph 1 above.</td>
<td>1</td>
</tr>
<tr>
<td>3</td>
<td>More than 2 complaints from nurses in a month.</td>
<td>1</td>
</tr>
<tr>
<td>4</td>
<td>Fail to report incident happen within 24 hours to MSW / ACs within their care.</td>
<td>1</td>
</tr>
<tr>
<td>5</td>
<td>Medical transport provided is not clean and free from pests, fail to ensure infection control is adequately performed.</td>
<td>1</td>
</tr>
<tr>
<td>6</td>
<td>Adverse incident on patients that is found to be a direct result of the vendor’s deficiency or negligence in service provision.</td>
<td>1</td>
</tr>
<tr>
<td>7</td>
<td>Patients are found unattended while in a vehicle at no time.</td>
<td>1</td>
</tr>
<tr>
<td>8</td>
<td>Drivers are found leave a vehicle running and unattended.</td>
<td>1</td>
</tr>
<tr>
<td>9</td>
<td>Drivers fail to enforce the use of seat belts by all vehicle occupants.</td>
<td>2</td>
</tr>
<tr>
<td>10</td>
<td>Drivers exceed speed limits while ferrying patients.</td>
<td>2</td>
</tr>
<tr>
<td>11</td>
<td>Vendors fail to ensure that the vehicle is in good condition by conducting daily inspection according to checklist and require to do wipe down after every patient has been dispatched.</td>
<td>2</td>
</tr>
</tbody>
</table>

ACCEPTED BY

AUTHORISED SIGNATURE : 

SIGNATORY’S NAME : 

SIGNATORY’S DESIGNATION : 

CONTACT NO. : 

VENDOR’S NAME : 

VENDOR’S STAMP : 

Page 11 of 15
<table>
<thead>
<tr>
<th>SNo</th>
<th>Name &amp; Address of DC</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Singapore Buddhist Welfare Services-National Kidney Foundation Dialysis Center 114 Hougang Ave 1, #01-1298, S (530114) Tel: 6382 6332/ Fax: 6383 0203 HG1 Aljunied GRC</td>
</tr>
<tr>
<td>2</td>
<td>NKF Hougang-Punggol Dialysis Centre 628, Hougang Ave 8, #01-108, S (530628) Tel: 6284 1877 / Fax: 6284 0867 HG2 Ang Mo Kio GRC</td>
</tr>
<tr>
<td>3</td>
<td>Japan Airlines National Kidney Foundation Dialysis Ctre 17 Ang Mo Kio Ave 9, #03-01, Ang Mo Kio Hospital Ltd S (569766) Tel: 6459 2997 / Fax: 6459 3006 AM1 Ang Mo Kio GRC</td>
</tr>
<tr>
<td>4</td>
<td>Western Digital-NKF Dialysis Centre 633 Ang Mo Kio Ave 6, #01-5155, S (560633) Tel: 6459 0113 / Fax: 6552 1697 AM2 Ang Mo Kio GRC</td>
</tr>
<tr>
<td>5</td>
<td>Pei Hwa Foundation-NKF Dialysis Centre 565 Ang Mo Kio Ave 3, #01-3401, S (560565) Tel: 6552 6569 / Fax: 6552 6539 AM3 Ang Mo Kio GRC</td>
</tr>
<tr>
<td>6</td>
<td>SIA-NKF DIALYSIS CENTRE 225 Toa Payoh Lor 8 #01-54 S (310225) Tel: 62542 066 / Fax: 6251 9484 TPH Bishan-Toa Payoh GRC</td>
</tr>
<tr>
<td>7</td>
<td>Sheng Hong Temple-NKF Dialysis Centre 74 Jurong West St 73, #01-19, S (640744) Tel: 6794 1061/ Fax: 6794 1071 JW1 Hong Kah North SMC</td>
</tr>
<tr>
<td>8</td>
<td>NKF Dialysis Centre supported by The Sirivadhanabhakdi Foundation 940 Jurong West Street 91, #01-441, (640940) Tel: 6316 6246 / Fax: 6316 6194 JW2 Chua Chu Kang GRC</td>
</tr>
<tr>
<td>9</td>
<td>Leong Hwa Chan Si Temple-NKF Dialysis Centre 113 Teck Whye Lane, #01-666, S (680113) Tel: 6769 0178 / Fax: 6769 9231 TWY Chua Chu Kang GRC</td>
</tr>
<tr>
<td>10</td>
<td>Singapore Pools-NKF Dialysis Center 27 New Upper Changi Rd #01-694 S (462027) Tel: 6444 4278 / Fax: 6444 4978 BED East Coast GRC</td>
</tr>
<tr>
<td>SNo</td>
<td>Name &amp; Address of DC</td>
</tr>
<tr>
<td>-----</td>
<td>----------------------</td>
</tr>
</tbody>
</table>
| 11  | Kwan Im Tong Hood Cho Temple-NKF Dialysis Centre  
101 Simei St 1, #01-892, S (520101)  
Tel: 6785 9882/ Fax: 6786 6268  
SMI  
East Coast GRC |
| 12  | New Creation Church-NKF Dialysis Centre  
274 Bangkit Rd, #01-54, S (670274)  
Tel: 6764 6400/ Fax: 6764 2004  
BPD  
Bukit Panjang SMC |
| 13  | Woh Hup – NKF Dialysis Centre  
1 Ghim Moh Road, #01-358 S(270001)  
Tel : 64679200 / Fax : 64679231  
GMH  
Holland-Bukit Timah GRC |
| 14  | Le Champ-NKF Dialysis Centre (Bukit Panjang Branch)  
275 Bangkit Road, #01-96, S(670275)  
Tel : 68912782 / Fax : 68912592  
BP2  
Bukit Panjang SMC |
| 15  | NTUC Income-NKF Dialysis Center  
103 Blk Batok Central #01-237 S (650103)  
Tel: 6569 2370 / Fax: 6569 7359  
BBK  
Bukit Batok SMC |
| 16  | Hong Leong-NKF Dialysis Centre  
102 Aljunied Cre, #01-265, S (380102)  
Tel: 6743 3572 / Fax: 6743 0817  
ALJ  
MacPherson SMC |
| 17  | IFPAS-NKF Dialysis Centre  
201 Serangoon Central. #01-30, S (550201)  
Tel: 6285 4113/ Fax: 6284 2553  
SRG  
Marine Parade GRC |
| 18  | Sakyadhita-NKF Dialysis Centre  
19 Upper Boon Keng Road, #01-1220, S(380019)  
Tel: 6743 1278 / Fax: 6743 1237  
UBK  
Jalan Besar GRC |
| 19  | Tay Choon Hye-NKF Dialysis Centre  
81 Kim Keat Rd, S (328836)  
Tel: 6506 2291/ Fax: 6254 9947  
KKT  
Jalan Besar GRC |
| 20  | Tampines Chinese Temple-NKF Dialysis Centre  
180 Pasir Ris St 11, #01-06, S (510180)  
Tel: 6583 9500 / Fax: 6583 0779  
PSR  
Pasir Ris-Punggol GRC |
| 21  | Kwan Im Thong Hood Cho Temple-NKF Dialysis Centre (Kolam Ayer Branch)  
Bld 43 Bendemeer Road, #01-1018, S(330043)  
KLA  
Jalan Besar GRC |
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| 22  | Thong Teck Sian Tong Lian Sin Sia-NKF Dialysis Centre  
825 Woodlands St 81, #01-30, S (730825)  
Tel: 6365 1810/ Fax: 6365 4179  
WD1  
Sembawang GRC |
| 23  | SCAL-NKF Dialysis Centre (Woodlands Branch)  
365 Woodlands Ave 5, #01-490, S (730365)  
Tel: 6362 4905 / 63623966 / Fax: 6362 5649  
WD2  
Marsiling-Yew Tee GRC |
| 24  | Toa Payoh Seu Teck Sean Tong National Kidney Foundation Dialysis Centre  
203 Yishun St 21, #01-239 S (760203)  
Tel: 6759 4002 / Fax: 6759 4003  
YS1  
Nee Soon GRC |
| 25  | Le-Champ-NKF Dialysis Centre (Yishun Branch)  
639 Yishun Street 61, #01-168, S(760639)  
Tel: 6257 1860 / Fax: 6257 1650  
YS2  
Nee Soon GRC |
| 26  | SCAL-NKF Dialysis Centre (Yishun Branch)  
840 Yishun Street 81, #01-382, S(760840)  
Tel: 64813006 / Fax: 64813076  
YS3  
Nee Soon GRC |
| 27  | National Trades Union Congress (NTUC) Singapore Pools NKF Dialysis Centre  
935 Tampines St 91, #01-333, S (520935)  
Tel: 6789 8534/ Fax: 6784 5244  
TM1  
Tampines GRC |
| 28  | Wong Shui Ha Edha NKF Dialysis Centre  
271 Tampines Street 21, #01-99 S (520271)  
Tel: 67899878 /67896965 Fax: 67897336  
TM2  
Tampines GRC |
| 29  | The Singapore Buddhist Lodge-NKF Dialysis Centre  
128 Bukit Merah View, #01-22 S(150128)  
BM2  
Tanjong Pagar GRC |
| 30  | SAF-NKF Dialysis Centre  
326 Clementi Ave 5, #01-175, S (120326)  
Tel: 6775 0668/ Fax: 6775 0891  
CLE  
Jurong GRC |
| 31  | SAF-NKF Dialysis Centre (Hong Kah)  
536 Jurong West St 52, #01-497, S (640536)  
Tel: 65616898/ Fax: 65626027  
HON  
Jurong GRC |
| 32  | The Hour Glass NKF Dialysis Centre (Admiralty)  
Bll 761 Woodlands Ave 6 #01-108, S(730761)  
Tel: 63622153/ Fax: 63622360  
ADT  
Sembawang GRC |
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<th>SNo</th>
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<tr>
<td>33</td>
<td>Ubi Dialysis Centre&lt;br&gt;Blk 311 Ubi Ave 1 S(400311)&lt;br&gt;Tel: 67472264</td>
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<td>34</td>
<td>West Coast Dialysis Centre&lt;br&gt;Blk 701 West Coast Road S(120701)&lt;br&gt;Tel: 65601184</td>
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<td>35</td>
<td>Marsiling Dialysis Centre&lt;br&gt;Blk 204 Marsiling Drive S(730204)&lt;br&gt;Tel: 63680291</td>
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<td>36</td>
<td>Integrated Renal Centre&lt;br&gt;500 Corporation Road S(649808)&lt;br&gt;Tel: 63593610</td>
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**ACCEPTED BY**

**AUTHORISED SIGNATURE:**

**SIGNATORY’S NAME:**

**SIGNATORY’S DESIGNATION:**

**CONTACT NO.:**

**VENDOR’S NAME:**

**VENDOR’S STAMP:**