



**SCHEDULE
ADDITIONAL TERMS AND CONDITIONS¹**

TENDER NO. 20170502

TENDER FOR THE SUPPLY, DELIVERY, INSTALLATION AND COMMISSIONING OF ONE HUNDRED AND FORTY-SEVEN (147) UNITS OF HAEMODIALYSIS MACHINES TO NKF

1. Training Programmes
 - 1.1 Training to Bio-Medical Engineers: All NKF's Bio-Medical Engineers to be trained and certified by the vendor at FOC to perform routine services and planned preventive maintenance on the machine after warranty period.
 - 1.2 Training to Nursing: Provision of training to all nurses in the concerned Dialysis Centres to familiarise with all machine features and competent in operating the machines. All trained nurses to be certified by vendor at FOC.
 - 1.3 The Contractor shall from time to time provide the NKF with the latest developments and availability (whether on the market or from the Contractor) of new technology and/or upgraded or improved Equipment which are relevant or related to the Equipment of the intended use of the Equipment at no additional cost to NKF.
2. Conditions and requirement for comprehensive maintenance
 - 2.1 Comprehensive maintenance shall include all parts and labour.
3. Service Level for normal machines during warranty period
 - 3.1 Any service call should be attended within 1 working day.
 - 3.2 If machine breakdown cannot be rectified within 3 working days, the same model of machine must be provided as replacement.
 - 3.3 During warranty period, yearly planned preventive maintenance should be completed on the same month of machine installation done without any delay.
 - 3.4 Any components replaced during on-call service on the machines must be return to the staff-in-charge of the dialysis centre.
 - 3.5 Duly completed service report must be given to the staff-in-charge for every visit to the Dialysis Centre.
 - 3.6 Vendor must suspend the "NKF – Ready for use" tag on the machine to show everyone that the machine is serviced and ready for use. The tag will be available near the standby stations.

Accepted By:

Authorised Signature: _____

Signatory's name: _____ Signatory's title : _____

Tenderer's name: _____ Tenderer's stamp: _____

¹Insert additional terms and conditions not contained in the standard terms and conditions.