Our Vision & Mission

Giving Life & Hope through affordable, sustainable & quality renal care and education & prevention of kidney disease in partnership with the community

Our Core Values

N U T R I T I O N

C A L M T Y

C O M P A S S I O N

E X C E L L E N C E

R E S P E C T

Valuing Diversity, Inspiring Lives Together

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Your continued partnership motivates us to help many more needy kidney patients, in particular, growing our peritoneal dialysis programme, promoting kidney transplant and most importantly, doing more in preventive healthcare to curb the onset of kidney diseases.

I would like to express my heartfelt gratitude for your support, care and concern for our needy kidney patients and giving them Life & Hope for a better future.

NKF exists because of you, and your support is all the more crucial as the number of kidney patients in Singapore continues to rise. This will worsen with a rapidly ageing population, increasing diabetic, hypertensive and obesity rates. At present, there is one new case of kidney failure every five hours. We have seen a triple net increase in patient numbers from 100 per year previously to 300 per year.

To cope with the rising demand, we increased dialysis capacity, growing from 25 dialysis centres to 31 over the last two years, with more in the pipeline. We also introduced the first-of-its-kind nocturnal dialysis for patients who require longer hours of dialysis. Our plans to establish a first-of-its-kind Integrated Renal Centre at Corporation Road is well underway, thanks to the support of The Sirivadhanabhakdi Foundation. Besides having more capacity to accommodate patients, this one-stop centre will, more importantly, offer peritoneal dialysis and a range of other complementary services including community education and preventive care activities to curtail the growing number of kidney failure cases in Singapore.

We are also pushing strongly for the uptake of home-based peritoneal dialysis (PD). Our PD patients have increased by 24% to 425. In collaboration with Tan Tock Seng Hospital, we have set up the NKF Peritoneal Dialysis Centre in Whampoa. The new centre supports PD patients in carrying out simple procedures in an outpatient setting as well as provides counselling, training and psychosocial support for them and their caregivers. With Raffles Medical Group’s support, we will also establish a purpose-built dialysis centre at their hospital which will serve as a centre for transplant counselling and support for patients who are contemplating kidney transplant.

Ensuring that our dialysis programme remains viable over the long-term is becoming increasingly challenging. The total running cost of NKF this year is almost $100 million; and, our cost to treat a patient has increased from $23,000 to $25,000 a year. Because of your support, 99% of patients receive subsidy. 47% of our patients pay zero; and in total, about 60% pay $50 or less a month.

Hence, it is vital that we continue to promote kidney transplant as it offers the best long term survival and quality of life. The story of seven-year-old Lim En Xuan motivates us greatly to keep advocating kidney transplant. She suffered from post-transplant complications and needed two doses of a drug costing over $21,000, which NKF helped pay. Otherwise, her body would have rejected the new kidney. Today, she is healthy and lives a dialysis-free life as she pursues her dreams and aspirations.

Most importantly, we must tackle the root of the problem. Prevention is therefore key. In this regard, we have expanded our efforts in awareness and prevention through many new community outreach initiatives, reaching out to 4 million people through health screenings, health talks, roadshows and media channels. We launched our first of four Diabetes Health Buses sponsored by Kwan Im Thong Hood Cho Temple, to help diabetics manage their condition.

I am glad to share that because of your confidence in us through your steadfast support, we received the Charity Council’s Special Commendation for Risk Management Award and the Charity Transparency Award for good governance practices. These greatly motivate us to strive even harder to benefit needy kidney patients and the community.

We will continue to do our part in helping the poor and sick in our society. I once again thank all of you for your support, kindness and generosity.

Yours sincerely

Koh Poh Tiong
Chairman
Making lives Better
Because of You

Providing More for Patients

31
Expanded dialysis capacity by building 3 new centres and adding more chairs into the existing centres to meet the rising demand.

3,976
Serving more needy patients.

$28.7 million
Providing high treatment subsidies for needy patients.

1,514
More patients receive full subsidies and they are paying $0 for their dialysis treatment.

Patient Employment Rehabilitation
New programme for reintegration into the workforce. 70 patients have regained sense of self-worth, dignity and overall well-being.

First-of-its-kind Nocturnal Dialysis
for patients who require longer hours of dialysis.

First-of-its-kind Peritoneal Dialysis & Activity Centre
for patients who choose home-based treatment support.

Nurse-led centres and Advanced Clinical Nurses
for well-rounded care and better clinical outcomes.

Counsellors
walked alongside every one of the 300 patients and caregivers from the point of application.

Patients for Patients
More than 250 Patient Advocates have pledged to provide support to new patients in their rehabilitation journey.

Lower limb amputation
among diabetic kidney patients reduced by 24%.

98%
Patients who achieved better clearance outcome of Kt/V ≥1.2.

94%
One-year patient survival rate one of the highest worldwide.

2.31* better than international benchmark of 4.8
*Per 100 patient months.

94%
Improvement after occupational therapy.

70 patients have regained sense of self-worth, dignity and overall well-being.

76
Together, let’s care for a healthier tomorrow.

Start a healthy lifestyle that includes a sensible diet based on balance, variety and moderation.
Bringing More to the Public

4 million People reached through education and prevention initiatives

- 3.5 million People reached through kidney health awareness media campaign at bus-stops and MRT
- 15,000 People in the community reached by our Kidney Health Education Bus to increase awareness and prevention
- 376,000 People reached through our Malay TV docu-drama SIMPTOM, helping people to think about kidney health
- 81,000 People who participated in our health screenings, health talks and roadshows
- Expanded and revamped Kidney Discovery Centre to make it more engaging and interactive for you
- New Outreach Centre at Yishun Dialysis Centre to strengthen our community health and outreach programme

Doing More for our People

- 0.91%* Monthly average attrition rate
  *Lower than the average of 1.9% across all industries
- 96% Staff who are happy working for NKF
  Work some exercise into your daily schedule

Happier and Healthier Staff = Better Patient Outcomes

- 22 Awards For excellence in healthcare and human resource including Charity Council’s Corporate Governance Awards
  Special Commendation Award for Risk Management and Charity Transparency Award

Love life by living a happy and positive life
Chairman
MR KOH POH TIONG
Director and Adviser
Fraser and Neave Ltd (F&N)

Members

ASSOC. PROF ABDUL RAZAK JR BIN OMAR
Consultant Cardiologist
Cardiac Electrophysiologist
Raffles Heart Centre
Singapore

DR CHONG YOKE SIN
Chief Executive Officer
Integrated Health Information Systems (IHIS)

MR JOHNNY HENG
Managing Director and
Chief Investment Officer
Wealth Management Division
Nomura Singapore Ltd

MR KENNETH CHOO
Managing Director Asia Pacific
Heineken Asia Pacific Pte Ltd

MR ARTHUR LANG
Group Chief Financial Officer
CapitaLand Ltd

MS LEE HUAY LENG
Editor, Lianhe Wanbao
Cue Senior Vice President
(New Growth)
Lianhe Zaobao
Singapore Press Holdings

PROF A. VATHSALA
Senior Consultant
Department of Medicine
Nephrology
National University Hospital

MR BENNETT NEO
Chief Executive Officer
Food, Fraser and Neave Ltd

MR BENNETT NEO
Chief Executive Officer
Food, Fraser and Neave Ltd

DR WILLIAM WAN
General Secretary
Singapore Kindness
Movement Secretariat

MS SHIRLEY WONG
Managing Partner
TNF Ventures Pte Ltd

NKFI Board Meetings Held:
23 November 2015
29 January 2016
24 May 2016
29 June 2016

It takes each of us to make a difference for all of us
Be aware of how much sugar is hidden in your favourite drink

There is no better time than now to start living healthy
Corporate Governance

Roles and Responsibilities of Board of Directors

The Board acts in the best interest of NKF with the aim of improving the quality of care for patients who are afflicted with kidney disease. It also ensures there are adequate resources for the operations and programmes of NKF and that such resources are effectively and efficiently managed; that there are processes in place to ensure NKF complies with all applicable laws, rules and regulations; and there is an appropriate code of conduct, which upholds the core values of NKF and processes to ensure compliance with the code.

Day-to-day management of NKF is delegated by the Board to the management team headed by the Chief Executive Officer (CEO). Initiation of new programmes and activities, changes in current programmes and significant transactions require the approval of the Board. The Board also reviews and approves the annual budget prepared by management.

Board members are expected to avoid actual and perceived conflicts of interest. Where Board members have personal interest in business transactions or contracts that NKF may enter into, or have vested interest in other organisations that NKF has dealings with or is considering to enter into joint ventures with, they are expected to declare such interests to the Board as soon as possible and abstain from discussion and decision-making on the matter. Where such conflicts exist, the Board will evaluate whether any potential conflicts of interest will affect the continuing independence of Board members and whether it is appropriate for the Board member to continue to remain on the Board.

The Board has also ensured that NKF is in compliance with requirements in Financial Reporting Standards (FRS) and the Code of Governance for Charities and Institutions of a Public Character (IPC).

Composition of our Board of Directors

The Board strives to ensure that Board members, as a group, have core competencies in areas such as accounting and finance, management, medicine, strategic planning and technology and that it incorporates a degree of diversity. All Board members must be independent. Independence refers to not having any family, employment, business and other relationships with NKF, any related companies or their officers that could interfere or be reasonably perceived to interfere, with the exercise of the Board member’s independent judgment made in the best interest of NKF. The CEO is an ex-officio non-voting member of the Board and attends all Board meetings. In addition, other members of management are invited from time to time to attend and make presentations at Board meetings.

The Board believes that to be effective, it should not be too large, whilst at the same time, ensuring that there is a sufficient range and diversity of expertise and viewpoints. In light of regulations for charities and IPCs, the Board needs to have a minimum of 10 members. As at end of the financial year, the Board had 10 members.

Key Corporate Governance Initiatives

NKF is committed to lawful and ethical behaviour in all our activities and requires that our Board members, employees, volunteers and consultants conduct themselves in a manner that complies with all applicable laws, regulations and internal policies. In keeping with this commitment and NKF’s interest in promoting open communication, NKF has complied with the Code of Governance for Charities and IPCs. NKF’s Governance Evaluation Checklist for the period 1 July 2015 to 30 June 2016 can be viewed at the Charity Portal www.charities.gov.sg.

NKF has a Whistle Blowing Policy and a Fraud Reporting Policy that provide employees and members of the public with accessible channels to the Chairman of the Board, the Chairman and members of the Audit & Risk Committee and the internal auditor (partner in charge) for reporting suspected fraud, corruption, dishonest practices or other similar matters. During the financial year, there was no complaint reported by employees.

Risk Management Practices

NKF has imbued a culture of risk management being everyone’s responsibility and this is built into our processes. Starting with good governance, we established distinct roles of responsibility and accountability with clear measurable outcomes. This allows good risk-managed processes to be put in place. Such processes include enhanced personal data protection processes across the organisation and reliable business continuity plans that allow us to mitigate crises.

With a risk-managed culture, we can reliably achieve our objectives while steering through many uncertainties. Good risk management practices have helped NKF gain the confidence of both our staff and the public in our ability to fulfill our mission.

Mr Johnny Heng
Audit & Risk Committee Chairman

An active lifestyle leads to a happier mind
Corporate Governance

Annual operating expenditure, for the purpose of the Statement of Reserves, represents the total gross annual expenditure of the Foundation adjusted for inflation and projected capacity increases.

Taking into consideration projected income from dialysis treatment, NKF’s reserve coverage at 4.5 years was 0.6 years lower than last year and slightly below the Board’s target of 5 years.

Our current year reserves of $322 million are only adequate to fund about 2.4 years of projected annual operating expenditure.

<table>
<thead>
<tr>
<th></th>
<th>Current Year (as at 30 Jun 2016)</th>
<th>Previous Year (as at 30 Jun 2015)</th>
<th>% increase/decrease</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unrestricted Funds (Reserves)</td>
<td>321,953*</td>
<td>293,737*</td>
<td>10%</td>
</tr>
<tr>
<td>Restricted Funds</td>
<td>24,588</td>
<td>25,644</td>
<td>-4%</td>
</tr>
<tr>
<td>Total Funds</td>
<td>346,541</td>
<td>319,381</td>
<td>9%</td>
</tr>
<tr>
<td>No. of Years Reserves Coverage of Annual Operating Expenditure</td>
<td>2.4*</td>
<td>2.7*</td>
<td>-0.3</td>
</tr>
</tbody>
</table>

*Restated to include deferred income to fund future expenditures.

With an ageing population, patients are sicker, more frail and need more medical attention. We would need to build more dialysis centres to cope with the rising kidney patient population, while doing more to retard the disease upstream through education and prevention efforts. All these will lead to increasing operating expenses.

Annual operating expenditure, for the purpose of the Statement of Reserves, represents the total gross annual expenditure of the Foundation adjusted for inflation and projected capacity increases.

A Testament of Good Governance

NKF received these awards on 28 September 2016, which endorse our efforts in practicing good corporate governance.

Mr Koh Poh Tiong, NKF Chairman, receiving one of the Awards from Ms Grace Fu, Minister for Culture, Community and Youth

"The journey to good governance has been challenging but well worth the effort. It requires a thorough review and an openness to embrace necessary changes to the way we used to do things, including breaking long established habits. The greatest challenge is to move an organisation to a risk-aware, and eventually risk-mature, organisation. This is the right thing to do and we stay on course until we succeed."

Mr Koh Poh Tiong
NKF Chairman

Develop a healthy lifestyle that will last forever

A smile can do wonders. Start your day with a smile
13 Committees to Cover Key Areas of Management

NKF has 13 committees to assist the Board in covering key areas of management and improve our oversight of management and accountability to stakeholders. All committees have written terms of reference, which are approved by the Board. Minutes of committee meetings are provided to the Board.

Audit & Risk Committee

To manage threats from uncertainties while pursuing opportunities, the Foundation set up the Risk Management department whose primary role is to advise and oversee that risks are identified and managed effectively. With this development, the role of the Audit Committee was expanded and renamed as the Audit & Risk Committee. The Committee now ascertains the efficiency and effectiveness of the Foundation’s enterprise risk management framework comprising risks identification, mitigation, monitoring and review, material internal controls, including operational and compliance controls and evaluate adherence; ascertains the adequacy of the Foundation’s corporate governance, policies and procedures and the extent of adherence; supports the Board to ascertain the integrity of the financial information presented by management to the members, regulators and the general public; provides communication between the Board and both the external and internal auditors; and ascertains the extent of independence of the external and internal auditors.

Committee Meetings Held:
- 8 July 2015
- 2 September 2015
- 20 January 2016
- 11 April 2016

Chairman
Mr Johnny Heng

Members
Mr Daniel Chia
Mr Keith Ng
Mr Alphed Shee
Ms Wan Mei Kit

Donor Relations Committee

The Donor Relations Committee reviews and ensures that NKF has the appropriate policies and procedures to comply with the Code of Governance’s fundraising practices; reviews and approves all fundraising programmes on a yearly basis; and helps raise awareness and garner support for financial and other assistance needed by the Foundation.

Committee Meetings Held:
- 18 May 2016
- 27 August 2015
- 27 October 2015
- 18 May 2016

Chairman
Mr Bennett Neo

Members
Mr Lawrence Kim
Mr Benjamin Lee
Mr Tan Aik Peng

Finance Committee

The Finance Committee reviews the financial performance of NKF on a monthly basis and reports the results to the Board on a quarterly basis. Its functions include annual review of operating and capital expenditure budget and forecast and recommends to the Board for approval; review of quarterly financial performance against budget and previous year, and review and approval of Finance policies and procedures. It also reviews and approves all extra-budgetary expenditure beyond the delegated management authority. In respect of extra-budgetary expenditure that are beyond the delegated authority of the Finance Committee, it recommends to the Board for approval. The Committee also oversees the Tender Committee.

Committee Meetings Held:
- 18 August 2015
- 12 November 2015
- 18 February 2016
- 13 May 2016

Chairman
Mr Arthur Lang

Members
Mr Peter Michael Heng
Ms Carmen Lee
Ms Regina Lim
Ms Tan Min Lan

Tender Committee

The Tender Committee is a sub-committee of the Finance Committee. The Committee supports and advises the Finance Committee on the procurement process to help ensure cost efficiency and that it is transparent and competitive. It reviews risk implications, which may arise from the purchases and proposes measures to avoid or minimise such risks. It independently evaluates the tenders submitted for each purchase in excess of $500,000.

Committee Meetings Held:
- 19 October 2015
- 14 December 2015
- 26 January 2016
- 28 March 2016
- 23 May 2016

Chairman
Mr Kenneth Choo

Members
Mr Chay Yee Meng
Mr Hui Choon Kit
Mr Ling Guan Heng
Dr Mak Yuen Teen

Investment Committee

The Investment Committee recommends, for approval by the Board, the investment policy to meet the investment objectives of NKF in accordance with the investment policy, suitably qualified external Fund Managers (FMs) to implement the investment policy. Where external FMs are appointed, the Committee also monitors and assesses the performance of the appointed external FMs, reports to the Board on the investment performance of funds under FMs’ management and advises on matters relating to investment administration.

Committee Meetings Held:
- 14 August 2015
- 16 October 2015
- 7 January 2016
- 31 March 2016

Chairman
Mr Tan Seng Hoe

Members
Dr Stephen Chew
Mr Lee Ho Wah
Ms Phoe Chew Pheng
Mr Tag Sit Siew

Corporate Governance

Chairman
Mr Alfred Shee

Members
Mr Kim Teo
Mr Tag Sin Siew
Ms Tng Kwee Lian
Dr Stephen Chew

Worry less and be happy

Chairman
Mr Bennett Neo

Members
Mr Lee Ho Wah
Ms Carmen Lee
Ms Regina Lim
Ms Tan Min Lan

An active lifestyle leads to a happier mind
IT Committee
The IT Committee oversees major IT project implementation, reviews the annual IT budget and ensures budget compliance.

Chairman
Dr Chong Yoke Sin
Members
Mr Teo Chin Seng
Mr Linus Tham
Assoc. Prof James Yip

Committee Meetings Held:
30 September 2015
9 March 2016

Medical Advisory Committee
The Medical Advisory Committee advises the CEO and Medical Services in the clinical areas and serves as a link between the restructured hospitals and NKF.

Advisor
Professor A. Vathsala
Chairman
Assoc. Prof Evan Lee
Members
Assoc. Prof Chan Cheong Meng
Dr Adrian Liew
Dr Raviro A Marchant
Dr Tan Seng Hoe
Professor Yap Hui Kim

Committee Meetings Held:
14 September 2015
21 March 2016
13 June 2016

Medical Review Panel (MRP)
The Medical Review Panel comprising nephrologists from the restructured hospitals reviews patients who fail the medical review for admission into NKF’s haemodialysis programme and wish to appeal against the rejection due to medical grounds.

Members
Dr Choong Chiang Yen
Dr Tius Lau
Dr Raja Tegore

Outreach Committee
The Outreach Committee helps strengthen NKF’s outreach initiatives to actively educate the community, forms collaborations for better coordination of prevention efforts; and encourages and empowers the community to take charge of their health.

Chairman
Assoc. Prof Abdul Razak Bin Ismail
Members
Dr Elly Sabrina Binte Ismail
Ms Haslinda Ali
Mr Stanley Liew
Mr Mohd Nizam Bin Ismail
Ms Noor Azlan Musa
Ms Sri Zaleha Amin Elyas
Mr Suprijay Mohamad
Dr Zaini bin Mohamed Dahlan

Committee Meetings Held:
6 August 2015
22 October 2015
4 March 2016

Patient Advocacy and Volunteer Committee
The Patient Advocacy and Volunteer Committee spearheads the volunteer and patient-related initiatives. The Committee focuses on raising the community’s awareness of NKF’s volunteer programmes, providing volunteering opportunities and ensuring volunteers’ welfare, training and responsibilities are met. The Committee’s mandate also includes developing patient rehabilitation programmes to meet patients’ needs, managing and nurturing patient advocates and collaborating with external partners to adopt or provide rehabilitation services for patients.

Chairman
Assoc. Prof Evan Lee
Co-Chairman
Mr Johnny Heng
Members
Ms Johnny Heng
Ms Shirley Wong
Ms Lee Zhi Ying
Mr Simon Neo
Mr Adrian Tan
Mr Tom Tang
Dr Mohd Heng
Mr Wong Joo Seng

Committee Meetings Held:
14 October 2015
22 March 2016

Nomination Committee
The Nomination Committee reviews the size, structure and composition of the Board and Board committees, Board succession plans, as well as the competencies, independence and time commitment of directors. It also initiates search for new directors and recommends new directors and existing directors for reappointment to the Board. It also reviews the process and tools for evaluating Board, Committee and individual director performance. The Committee’s recommendations are subject to board approval and the appointment of members to the Nomination Committee and its terms of reference are approved by the Board.

Chairman
Dr Mak Yuen Tean
Members
Ms Johnny Heng
Mr Koo Poh Tiong
Ms Wong Su Yen

Committee Meeting Held:
15 March 2016

Corporate Governance
Start focusing on what really matters – YOU
Corporate Governance

Patient Appeal Committee
The Patient Appeal Committee reviews appeal cases of patients seeking financial and social assistance as well as for admission into NKF’s dialysis programme. These cases fall outside NKF’s approved criteria for assistance and are referred to the Committee by NKF’s Admissions and Medical Social Work departments. The Committee deliberates on these appeal cases and after careful consideration, makes recommendations to the CEO to accept, reject or provide alternative assistance to the applicants. In addition, the Committee reviews and provides recommendations for patients with behavioural or adherence issues.

Chairman
Mrs. Pala Krishnan
Vice-Chairman
Mr. Say Ann Yeo
Members
Mrs. Leow Sok Fen
Ms. Jane Straaten
Ms. Hui Soh Heng
Ms. Leow Soh Fan
Ms. Jane Siaudten

Committee Meetings Held:
2 September 2015
28 June 2016

Remuneration Committee
The Remuneration Committee exercises policy oversight of the Human Resource function in NKF. It ensures that NKF has appropriate remuneration policies and decides on the remuneration of its Senior Executives. The Committee also reviews and approves employee compensation and benefit packages, which include performance incentive plans recommended by NKF’s management.

Chairman
Dr. Chionh Chang Yin
Vice-Chairman
Mr. Ronald Tan
Members
Mr. Chow Kiah Foong
Mrs. Pala Krishnan
Mr. Yeo Say Ann

Committee Meetings Held:
14 October 2015
15 March 2016
29 June 2016

Research Committee
The Research Committee reviews and selects clinical and translational research projects in the area of renal and renal-related diseases and ensures good stewardship and accountability for the way the fund is disbursed.

Chairman
Dr. Martin Lee
Members
Professor A. Vathsala
Assoc. Prof. Evan Lee
Dr. Chee Hiong Yee
Dr. Yap Hui Kim
Dr. Mooppil Nandakumar

Committee Meetings Held:
30 November 2015
25 January 2016
15 February 2016
28 March 2016
4 May 2016

Do not forget to take care of your health

Providing More for Patients
The total kidney patient and beneficiary population at 3,976 represented a 11% increase and the amount of subsidies for dialysis, medication and auxiliary services given out was $28.7 million for the financial year.

NKF helps kidney patients through:

- **Kidney Live Donor Support Programme**
- **Peritoneal dialysis at home**
- **Haemodialysis at our 31 dialysis centres**
- **Portable funding for patients who dialyse at private dialysis centres**
- **Children with kidney failure through the Children’s Kidney Centre**

### Quality Patient Care

**$28.7 million**

Total subsidies for 3,976 needy kidney patients

<table>
<thead>
<tr>
<th>Programmes</th>
<th>Total Number of Patients and Beneficiaries</th>
<th>Amount of Subsidies ($'000)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>As of 30 Jun 2016</td>
<td>As at 30 Jun 2015</td>
</tr>
<tr>
<td>Haemodialysis</td>
<td>3,182</td>
<td>2,867</td>
</tr>
<tr>
<td>Peritoneal Dialysis</td>
<td>425</td>
<td>342</td>
</tr>
<tr>
<td>Portable Subsidy</td>
<td>323</td>
<td>312</td>
</tr>
<tr>
<td>Children’s Dialysis (Including funding to Children’s Kidney Centre)</td>
<td>17</td>
<td>21</td>
</tr>
<tr>
<td>Kidney Live Donor</td>
<td>29</td>
<td>24</td>
</tr>
<tr>
<td>Total Welfare</td>
<td>24,996</td>
<td>26,485</td>
</tr>
</tbody>
</table>

**Total Subsidies to Patients and Beneficiaries**

- **Programmes**
  - **Haemodialysis**
  - **Peritoneal Dialysis**
  - **Portable Funding** (started in 2008)
  - **Kidney Live Donor** (from 2010)
  - **Children’s Dialysis**
  - **Patient Welfare**

**Total**

<table>
<thead>
<tr>
<th>Programmes</th>
<th>Total Subsidies to Patients and Beneficiaries</th>
<th>Total Number of Patients</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Amount of Subsidies ($'000)</td>
<td>Beneficiaries</td>
</tr>
<tr>
<td>Total</td>
<td>3,976</td>
<td>3,566</td>
</tr>
</tbody>
</table>

**Total Subsidies to Patients and Beneficiaries**

**RISING TREND OF NKF’S KIDNEY PATIENT AND BENEFICIARY POPULATION**

- **76% increase**
- **Patients**
  - **Jun-07**: 2,256
  - **Jun-08**: 2,398
  - **Jun-09**: 2,574
  - **Jun-10**: 2,722
  - **Jun-11**: 2,832
  - **Jun-12**: 3,033
  - **Jun-13**: 3,091
  - **Jun-14**: 3,314
  - **Jun-15**: 3,566
  - **Jun-16**: 3,976

**We rise by lifting others**
Providing More for Patients

We can help dispel your fears and anxieties.

Benefits of live kidney donations

- Lower risk of organ rejection compared to deceased donor transplants due to stringent matching and donor evaluation process
- Donor survival is similar to that of the general population (people who have not had a kidney removed)
- Donors can resume their daily activities after recovery

The Kidney Live Donor Support Fund encourages kidney transplant as this offers best long term survival and quality of life. 29 applicants have received funding approved by the Transplant Ethics Committee and NKF’s management.

We continue to promote kidney transplant through multi-media stories and communication collaterals to motivate family members of patients to consider donating their kidneys.

81,000 radio listenership to encourage kidney transplant

The transplant is more than just a surgery, it is an act of love which bind us tightly together.

Mdm Noriza

Mr Samsudin Bin Mohamad, 53, received a new lease of life when his wife, Madam Noriza Binte Othman, also 53, donated her kidney to him.

Noriza said, “I was very scared before going for the operation, but I was determined to donate my kidney to Samsudin as I could not bear to see him suffering the pain of dialysis.”

Noriza said that in hindsight, Samsudin should have taken better care of his health. Although he suffered from hypertension since his 30s, he did not take his medication regularly and also did not watch his diet.

“I do not require long-term medication after donating my kidney.”

“I can live well with just one kidney.”

“Offer yourself the best gift – a pair of healthy kidneys”

Complete your meal with 1 serving of fruit

81,000 radio listenership to encourage kidney transplant

Mr Samsudin Bin Mohamad, 53, received a new lease of life when his wife, Madam Noriza Binte Othman, also 53, donated her kidney to him.

Noriza said, “I was very scared before going for the operation, but I was determined to donate my kidney to Samsudin as I could not bear to see him suffering the pain of dialysis.”

Noriza said that in hindsight, Samsudin should have taken better care of his health. Although he suffered from hypertension since his 30s, he did not take his medication regularly and also did not watch his diet.

“I do not require long-term medication after donating my kidney.”

“I can live well with just one kidney.”

“Offer yourself the best gift – a pair of healthy kidneys”

Complete your meal with 1 serving of fruit
Providing More for Patients

Peritoneal Dialysis

**5,000***
total home visits by nurses

**800***
total number of patients benefited

6-fold increase* in PD care team

**90***
total home visits by dietitians

* Figures as at launch of PD home support programme

First-of-Its-Kind Peritoneal Dialysis Centre

With a $1 million pledge from Raffles Medical Group, the NKF Peritoneal Dialysis Centre was set up at Whampoa in collaboration with Tan Tock Seng Hospital. The new centre supports PD patients in carrying out simple procedures in an outpatient setting as well as provides counselling, training and psychosocial support for them and their caregivers. This is in line with the Ministry of Health’s efforts. There is also an activity centre for the community with education and prevention programmes, which imbues the spirit of inclusiveness and community bonding.

Comprehensive PD Community Support Programme

NKF’s comprehensive PD Community Support Programme continues to provide home-based support for PD patients and their caregivers to help patients start and stay well on PD. Dietitians also go to their homes to educate them on PD diet and keep up to their nutritional needs as many have some degree of malnutrition. Besides support from medical social workers, volunteers also provide companionship to patients staying alone, especially the elderly.

Peritoneal Dialysis Awareness Campaigns

To create awareness on peritoneal dialysis (PD) as a good dialysis modality and its benefits, NKF ran campaigns on radio and other media platforms to benefit the community.

**81,000***
radio listenership to encourage PD

“With PD, my life is not much different from that of a healthy person. There are less food restrictions and I can fit my treatment conveniently into my work schedule. In fact, many people cannot tell that I am a kidney patient.”

Mr Tan Wee Koon, on the radio programme

Take care of your body. It is the only place you have to live in...
Eight years ago, at 21, Ms Teng Hui Shan started losing weight and her left body became temporarily paralysed. Doctors said that she had a weak heart and kidney infection and would need to go for dialysis.

Ease and Convenience of Peritoneal Dialysis (PD)
Since then, she has been on peritoneal dialysis (PD) where she carries out PD exchanges about four times a day, 30 minutes each time using a PD bag system, aided by gravity. It is a painless procedure and she does not need to be hooked up to a machine.

Helping Others on PD
With this flexibility, Hui Shan, now 29, is able to work part-time as a PD Care Assistant at NKF as she can carry out exchanges at her workplace. She now looks forward to a better life.
High Subsidies for Haemodialysis Patients

99% of our patients receive NKF subsidies and other forms of subsidies while the remaining are full-paying patients, which is capped at 10% of NKF’s haemodialysis patient population.

**47% of haemodialysis patients paid $0 and in total,**

about 60% paid $50 or less a month

### Patients’ Co-payment Per Month (incl. GST)

<table>
<thead>
<tr>
<th></th>
<th>As at 30 Jun 2016</th>
<th>As at 30 Jun 2015</th>
<th>Increase/Decrease 2016 VS 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>No. of Patients</td>
<td>% of Patients</td>
<td>No. of Patients</td>
<td>% of Patients</td>
</tr>
<tr>
<td>$0</td>
<td>1,514</td>
<td>1,304</td>
<td>210</td>
</tr>
<tr>
<td>$1 - $50</td>
<td>385</td>
<td>391</td>
<td>-6</td>
</tr>
<tr>
<td>$51 - $200</td>
<td>534</td>
<td>428</td>
<td>106</td>
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<tr>
<td>$201 - $400</td>
<td>313</td>
<td>322</td>
<td>-9</td>
</tr>
<tr>
<td>$401 &amp; above</td>
<td>412</td>
<td>395</td>
<td>17</td>
</tr>
<tr>
<td><strong>Total No. of Subsidised Patients</strong></td>
<td><strong>3,158</strong></td>
<td><strong>2,840</strong></td>
<td><strong>318</strong></td>
</tr>
<tr>
<td>No. of Full-paying Patients*</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total No. of Patients</td>
<td>3,182</td>
<td>100%</td>
<td><strong>3,158</strong></td>
</tr>
</tbody>
</table>

*There are full-paying patients who receive sponsorships mainly from government organisations.

### Rising Trend of Haemodialysis Patients

56% increase

<table>
<thead>
<tr>
<th>Year</th>
<th>Patients</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jun-07</td>
<td>2,037</td>
</tr>
<tr>
<td>Jun-08</td>
<td>2,161</td>
</tr>
<tr>
<td>Jun-09</td>
<td>2,297</td>
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<td>Jun-10</td>
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<td>Jun-12</td>
<td>2,497</td>
</tr>
<tr>
<td>Jun-13</td>
<td>2,518</td>
</tr>
<tr>
<td>Jun-14</td>
<td>2,598</td>
</tr>
<tr>
<td>Jun-15</td>
<td>2,672</td>
</tr>
<tr>
<td>Jun-16</td>
<td>2,867</td>
</tr>
</tbody>
</table>

### Profile of Haemodialysis Patients

**AGE**

- $60: 44%
- $61: 56%

**GENDER**

- Male: 56%
- Female: 44%

**RACE**

- Chinese: 61%
- Malay: 30%
- Indian: 7%
- Others: 2%

Avoid too much meat and consume leaner meat or fish.
Providing More for Patients

Our latest 3 new dialysis centres

NKF Dialysis Centre supported by The Sirivadhanabhakdi Foundation (Jurong West)
- Started operations in January 2016
- $2.2 million sponsorship from The Sirivadhanabhakdi Foundation
- 18 dialysis stations serving 164 patients (inclusive of capacity for nocturnal dialysis)

Le Champ – NKF Dialysis Centre (Bukit Panjang)
- Started operations in March 2016
- $2.1 million sponsorship from Le Champ (South East Asia) Pte Ltd
- 16 dialysis stations serving 96 patients

SCAL – NKF Dialysis Centre (Nee Soon South)
- Started operations in July 2016
- $1.9 million sponsorship from SCAL
- 14 dialysis stations serving 84 patients

Expanded Dialysis Capacity at The Singapore Buddhist Lodge – NKF Dialysis Centre (Bukit Merah)
Added another 8 dialysis stations serving an additional 48 patients, bringing the total to 17 dialysis stations serving 102 patients.

To stay alert while driving on the night shift, taxi driver Mr Wong Pang Koon would down an average of five cans of sugary drinks every week. He had a sweet tooth too, and would often have a bowl of dessert for supper.

Too Many Sweet Things
But 20 years ago, a doctor told him he had diabetes and this eventually led the 62-year-old to develop kidney failure, and now he has to undergo dialysis three times a week. “My doctor told me that I was eating too many sweet things and did not exercise enough. At that time, I would sleep in the day and at night, I would just go out and drive my taxi. I did not have time to exercise.”

Eating Right, Controlling My Diet
Pang Koon has now managed to take charge of his condition by eating right and trying to lead a more active lifestyle. He has stopped working the night shift and controls his diet.
Our Portable Subsidy Programme Helps Kidney Patients with Other Medical Complications

Needy patients, who pass the means test but cannot be admitted to NKF’s haemodialysis programme because they suffer from other medical complications, are provided with subsidies to receive treatment at private dialysis centres through our Portable Subsidy Programme.

Madam Tee Mui Eng, 59, had diabetes, hypertension, high cholesterol and asthma since her 30s. In 2012, she was diagnosed with kidney failure. Sadly, her husband, Mr Lim Ah Hong, 62, was also stricken with kidney failure in 2015.

Fully Subsidised for Her Treatment

Both of them had to give up their jobs as cleaners because of their illnesses. Suffering from other medical conditions, we are providing them with full subsidies so that they can receive specialised treatment at a private dialysis centre.

Thankful for Support

Mdm Tee and her husband are grateful to all the people who support NKF for giving them the chance to lead meaningful lives with their five children.

“...we simply cannot afford the expensive dialysis treatment. We are relieved that we can turn to NKF.”

Mdm Tee Mui Eng
Assisting Young Kidney Patients through Children’s Dialysis Fund

NKF’s Children’s Dialysis Fund subsidised the treatment costs of 17 young patients suffering from kidney failure as well as sponsor the running costs of the Children’s Kidney Centre at the National University Hospital.

PROFILE OF CHILD BENEFICIARIES ON DIALYSIS

<table>
<thead>
<tr>
<th>AGE</th>
<th>≤10</th>
<th>≤11</th>
</tr>
</thead>
<tbody>
<tr>
<td>24%</td>
<td>76%</td>
<td></td>
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</table>

GENDER

<table>
<thead>
<tr>
<th>Gender</th>
<th>Male</th>
<th>Female</th>
</tr>
</thead>
<tbody>
<tr>
<td>59%</td>
<td>41%</td>
<td></td>
</tr>
</tbody>
</table>

RACE

<table>
<thead>
<tr>
<th>Race</th>
<th>Chinese</th>
<th>Malay</th>
<th>Indian</th>
</tr>
</thead>
<tbody>
<tr>
<td>53%</td>
<td>41%</td>
<td>6%</td>
<td></td>
</tr>
</tbody>
</table>

$1.17 million funding for Children’s Kidney Centre

We must always be hopeful and look on the bright side. We can always overcome difficulties and find joy in our lives. Thank you for supporting us.

Mrs Lim Su Chin, En Xuan’s mother

Lim En Xuan had to undergo dialysis at the age of 7. She also suffers from cyclic syndrome where she vomits frequently. She fell sick easily because of her low immunity. She was constantly fearful of undergoing constant blood tests and needling. Her poor health caused her to miss school often.

Supporting En Xuan

En Xuan’s life turned around when she received a kidney transplant on 20 April 2016. Due to post-transplant complications, she needed two doses of a drug costing over $21,000, which NKF helped pay. Otherwise her body would have rejected the new kidney.

A New Lease of Life

Now 9, En Xuan is a bubbly, vivacious little girl and is able to lead a better quality of life. She enjoys going to school and playing with her friends. She said, “My favourite lessons are music and art.” She also looks forward to doing many things without worrying about dialysis any more. The future is now bright for this happy, young girl.
Holi

Rehabilitation for Patients

97% patients who are happy with our care and services

Counsellors
walked alongside every one of the 300 patients and caregivers from the point of application

25 Advanced Care Planning Facilitators who help patients and family members

300 Counsellors Walk with Patients
We introduced a new initiative where counsellors walk alongside every patient and their caregivers by providing emotional and family therapeutic support from the point of application. This includes assisting with the admission application process to helping patients adapt to their dialysis regime and planning their rehabilitation. The Allied Health team even makes home visits to further understand the family’s needs.

Advanced Care Planning
Advanced Care Planning (ACP) is an opportunity to discuss care preferences with patients’ families in the event that patients become unable to make decisions on their own.

2,502 patients who attended the patient gatherings with their caregivers

125 patients who participated in various outreach activities, such as visiting senior activity centres and nursing homes and working on community projects

The body achieves what the mind believes

Avoid foods that are high in sodium, such as canned food

I was worried that something might have happened to him, so I dropped everything and went to check on him at his home.

Ms Priscilla Ng

When kidney patient Mr Loh Ah Wan, 75, did not turn up for dialysis on 14 June this year, Medical Social Worker Ms Priscilla Ng became worried and went to his flat. Neighbours said they had not seen Mr Loh for two days so she alerted the police. After Singapore Civil Defence Force officers forcibly entered the flat, they found him sprawled on the floor unconscious. But thanks to Priscilla, he was taken to a hospital and recovered.

Priscilla’s life-saving act is an inspiration to others. She showed compassion in helping the needy, especially in their time of distress by doing her part over and above the call of duty.
Occupational Therapy

NKF’s Occupational Therapy (OT) programme provides assessments and interventions to help patients perform day-to-day tasks and roles essential to their lives. We partner HDB where applications for their Enhancement for Active Seniors (EASE) initiative are extended to dialysis patients of all ages. The scope of OT also includes wheelchair transfer workshops, mobility aid device assessments and assisting financial needy patients with the appropriate funding application.

Customised Exercise Programme

Dialysis patients’ physical function often deteriorate due to their regular dialysis, sedentary lifestyle and ageing. This gives rise to potential risk of muscle wasting, deconditioning and premature disability. With support from doctors, the customised exercise programme was implemented. The exercise specialists prescribed home-based exercises to medically-cleared patients to retard the above implications and to improve overall physical well-being.

All doctors and nurse managers attained the physician and allied healthcare and fitness professional certification by Exercise is Medicine Singapore

90% patient attendance rate in various exercise platforms

68% patients who improved their physical and psychological well-being from a pilot study of HQ supervised exercise class

Patient Employment Rehabilitation Programme

Made possible with a generous gift of $2.3 million by the Kwan Im Thong Hood Cho Temple, this new programme helps patients find suitable employment within NKF or with external employers.

70 patients who have reintegrated into the workforce and regained sense of self-worth and dignity

Recognising Inspiring Patients

We recognised patients who, despite their illnesses, took proactive steps to take care of their health, continue to improve themselves and encourage others in our Life Champion Award on 4 October 2016. The award ceremony was graced by Mr Tan Chuan-Jin, Minister for Social and Family Development.

Health Champion Award

Mr Ahmad Osman
Mr Chan Cheuk Pun
Mr Chua Swee Huat Robert
Mr Kok Chit Yong
Mdm Liew See Moi
Mr Long Awah
Ms Siti Rasyidah

Life-Long Learning Award

Mr Ariffin Othman
Mr Lim Chai Kun
Mr Lim Kim Siang
Mr Luke Siah Wah
Mr Mohamed Nizam Bin Safari
Mdm Pang Looi Ma
Mr Tan Kong Meng Vincent

Smile & Encouragement Award

Ms Chaoong Chiang Peng Joyce
Mdm Nyomah Binte Sulong
Mr Raja Khalif Raja Yusof
Ms Tan Xing En Charmaine
Ms Wong Rui Jun
Ms Yang Xinyan
Mdm Yei Meo Wong

“...I’m glad that I’m given this job opportunity to pursue my passion in the clinical field and fulfil my hopes and aspirations.”

Ms Yu Xin Yi
NKF PD Care Assistant
on haemodialysis since November 2012

You do not have to be great to start. But you do have to start to be great
Helping Neediest Patients with Basic Food Necessities
NKF provided basic food necessities to poor patients through our Grains of Hope programme. 91% of patients in the programme have a monthly gross household per capita income of $600 or less.

Dietitians Provide Counselling and Intervention
Eating right is an important part of patients’ treatment plan. Our team of eight dietitians provide counselling and intervention to all patients as part of our total care.

Subsidised Chest X-rays
NKF collaborates with SATA CommHealth who provide heavily subsidised chest x-rays at minimal or no charge to help patients in the early detection and intervention of cardiac condition.

Home Glucose Monitoring Kits
We also continue to provide free glucose monitoring kits to encourage diabetic patients to monitor their blood glucose levels diligently.

Patient Welfare Subsidies
We provide subsidies for needy patients and their families through our patient welfare programmes to help them cope with daily living and improve their quality of lives.

Providing Transport Subsidies
Needy patients who require special transport services to and from dialysis centres were given subsidies for taxi, ambulance and van assistance expenses. Needy patients also received $30 per month to top up their EZ-Link cards.

Providing for Patients’ Nutritional Needs
Malnourished patients were supplemented with high energy and/or high protein oral nutrition supplements during each dialysis session and those with chewing difficulties needing dental treatment were referred to the Tzu Chi Foundation’s free dental services.

Bursary Awards for Patients’ Children and Grandchildren
Caring individuals and organisations like the Singapore Buddhist Lodge support us through bursary awards for patients’ children and grandchildren to excel in their studies. As such, needy patients do not have to compromise on giving their loved ones a good education so that they can do well and contribute back to society in the future.

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Achieving Excellent Clinical Outcomes
To achieve excellent patient outcomes, we use high flux synthetic membrane dialysers. Our water quality for dialysis always achieves and often exceeds internationally recommended quality standards. We also conduct regular reviews and timely intervention in our patient management.

94% patient survival rate for one-year, one of the highest worldwide

98% patients who achieved desired outcome of $Kt/V \geq 1.2$. Fractional clearance of urea ($K_t/V$) is one key indicator for measuring dialysis adequacy.

2.31** permanent catheter infection rate, which is better than international benchmark of 4.8

*Used for blood to flow from patient to the machine and back
** Per 100 patient months

24% reduction in lower limb amputation among diabetic kidney patients compared to three years ago

“Mary (Advanced Clinical Nurse) made changes to my dialysis treatment which prevented me from having breathing difficulties and being hospitalised. My $K_t/V$, albumin and fluid overload have improved.” — Mr Sundaraju Ramalingam

The doctor used to follow up with me on my condition every two months, but I am now able to do so with the nurse more frequently and I feel more at ease. The nurse is very patient and I see her like a doctor. I will go to her if I have any problem.” — Mr Tan Chin Huat with Ms Tracy Lim, Advanced Clinical Nurse

Humanitarian Awards
Our clinical staff are committed to provide stewardship, compassion and care to patients.

Nurses’ Merit Award 2016
(Ministry of Health)
Ms Lai Siew Fung
Senior Staff Nurse
Ms Lucy Lu
Advanced Clinical Nurse

Healthcare Humanity Award 2016
(Ministry of Health)
Ms Jamilah Binte Jantan
Senior Clinical Nurse Manager

Intermediate and Long-Term Care (ILTC) Excellence Awards 2016
(Ministry of Health)
Silver Award for Service Quality
Ms Jamilah Binte Jantan
Senior Clinical Nurse Manager
Ms Sadanandan Arockia Sophia
Clinical Nurse Manager
Ms Swarna Lakshmi Jaidave
Clinical Nurse Manager

Award for Clinical Quality Improvement
Ms Swarna Lakshmi Jaidave
Clinical Nurse Manager

Award for Merit
Clinical Team
(Enhancing new kidney patients’ adaptation to haemodialysis project)

Winner
Clinical Team
(Reducing permanent catheter infection rates project)

Award for Productivity and Innovation
Merit
Dialysis Centre Operations Team
(Whistleblower dialysis centres project)

Winner
Exercise & Fitness Team
(Creating exercise platforms for patients project)

The hardest lift of all is lifting yourself off the couch
The Venerable Yen Pei-NKF Research Fund continues to support renal research in the areas of clinical and translational research, focusing on projects on the prevention of kidney diseases/failure. There were two grant calls, the 14th in July 2015 and the 15th in January 2016. The awarded projects were insightful and of good quality.

NKF was privileged to have renal expert Dr Christopher Chan, Divisional Director of Nephrology and Professor of Medicine at the University of Health Network, Toronto, Canada as our distinguished speaker who shared with us on Nocturnal Dialysis and Developing a Home Dialysis Programme at our 3rd Scientific Meeting on 9 April 2016.

NKF continued to enhance staffs’ technical and soft skills training for career growth, talent retention and higher level of patient care.

Partnering Others to Build and Enhance the Nursing Profession
We participate in the Ministry of Health’s (MOH) Intermediate and Long-Term Care (ILTC) Nursing Ambassador programme to attract students from local educational institutions to join the nursing profession through outreach events. Our nurses also share their experiences in patient care in a chronic setting with students year-round. We continue to provide nursing course sponsorships for diploma, advanced diploma, degree and master’s programme. We also encourage non-practising nurses to rejoin the nursing profession in line with MOH’s “Return-To-Nursing” scheme.

Striving for Excellence in Workplace Well-being
We believe that happy and healthy staff create a more vibrant and dynamic workplace which contribute to better patient outcomes. We organise health and fitness events for staff and their families to participate in, such as our annual Bond Upon A Walk event.

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96%* staff who are happy working for NKF compared to 90% in 2014
*NKF employee survey

We also provided a Cholesterol Management Programme for employees to manage their cholesterol, including early detection, disease management and lifestyle changes. Participants benefited through improvement in their lipid profile.

61%* staff who showed improvement in their lipid profile after participating in the Cholesterol Management Programme

* staff who showed improvement in their lipid profile after participating in the Cholesterol Management Programme

Ms Samantha Lai
Staff Nurse who received the Specialist Diploma in Renal Dialysis Management by Nanyang Polytechnic

"The course enabled me to better understand the disease process and how to better help our patients to lead more fulfilling lives."
Providing More for Patients

Human Resource Awards
We strive for excellence in employee wellness, engagement, harmony and inclusiveness, which boosts productivity.

0.91% monthly average attrition rate, which is lower than the 1.9% across all industries

HR Excellence Awards 2015
Excellence in Workplace Well-Being - Gold
Excellence in Employee Engagement - Bronze

HR Excellence Awards 2016
Excellence in Employee Healthcare - Gold
Excellence in Compensation & Benefits Strategy - Silver

Aon Best Employers – Singapore 2016 Awards
Best Employer for Voluntary Welfare Organisation

Bringing More to the Public

Wake up with determination. Go to bed with satisfaction.
**Education & Prevention**

4 million people reached through education and prevention initiatives

Every five hours, there is one new patient diagnosed with kidney failure. Hence, we are committed to empowering every Singaporean to curb the onset of kidney diseases by taking care of their kidneys.

**Upgrading of Kidney Discovery Centre**

Our Kidney Discovery Centre (KDC) has been benefiting people from all walks of life to learn about kidney and kidney disease prevention since 2011. We are now revamping it to make it more engaging and interactive by creating an elevated thematic learning experience for greater outreach to the public and benefit more people.

**Kidney Health Education Bus**

Our kidney health education bus with interactive exhibits continues to bring preventive healthcare to the community’s doorstep.

**Community Health Programmes**

We collaborate with grassroots and religious organisations and social service agencies to conduct various kidney health programmes for the community.

**Healthy Mondays**

Our Healthy Mondays Programme comprising activities such as health talks and health screenings aims to motivate employees to create a culture of wellness and start the week off healthy.

**Diabetes Health Bus**

We launched our first Diabetes Health Bus on 25 June 2016 to fight diabetes. Partnering with general practitioners, the bus provides screenings, education and counselling to individuals who have already been diagnosed with diabetes to help them manage their diabetic condition. It is the first of four buses sponsored by the Kwan Im Thong Hood Cho Temple.

**150 visits to the Diabetes Health Bus**

76% diabetic patients who maintained or improved their condition

66% returning patients who maintained or improved their proteinuria results

Ms Chua Yi Teng
Teacher at Woodlands Ring Secondary School

Mr Teo Lai Mong
I am relieved that the Diabetes Health Bus programme helps me monitor my results. I now try my best to control my diet and take my medication regularly.

Ms Jasmine Lian
Teacher at Bedok View Secondary School

Our school has been engaging NKF for the past few years for their health booths programme. We believe that it is beneficial for students to learn about the functions of kidneys and how dialysis machines help patients with kidney failure. NKF provides a convenient and effective education for students.

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Teacher at Woodlands Ring Secondary School

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No matter how busy you are, taking care of your health must be given primary importance because if you don’t, it will weigh heavily on you and your family.

We need to proactively take steps towards moving the community to a better era of health. This inspirational TV docu-drama is to motivate people to start thinking about their health and take action.

“We need to proactively take steps towards moving the community to a better era of health. This inspirational TV docu-drama is to motivate people to start thinking about their health and take action.”

Assoc. Prof Abdul Razak Jr Bin Omar (right) Founder of Geng Sihat SG

No matter how busy you are, taking care of your health must be given primary importance because if you don’t, it will weigh heavily on you and your family.

“Madam Halimah Yacob (3rd from left) Speaker of Parliament, who was the Guest-of-Honour”

Geng Sihat, Sihat Selalu

Date : 29 May 2016
Venue : Causeway Point
Participants : 5,000

Geng Sihat, Sihat Selalu

The docu-drama series culminated with our event Geng Sihat, Sihat Selalu to further engage the community to care for their health and look out for their symptoms.

Date : 29 May 2016
Venue : Causeway Point
Participants : 5,000

NKF’s First Malay TV Docu-Drama Encouraging Healthy Living

The 13-episode Malay television docu-drama series SIMPTOM, hosted by local celebrity Taufik Batisah, raised awareness on kidney failure, its leading causes and the importance of adopting a healthy lifestyle. This is part of our key initiative known as Geng Sihat SG (Health Group) to empower the Malay-Muslim community to take control of their health.

376,000 viewership garnered to get people to think about kidney health through Malay TV docu-drama SIMPTOM

Date : 2 March to 1 June 2016

“Geng Sihat, Sihat Selalu”

Participants : Over 12,000

Venue : VivoCity

Pawfect Health Day

The event engaged and educated people on kidney disease and prevention, as well as encouraged them to be more physically active and exercise with their pets.

Date : 6 March 2016
Venue : Bishan-Ang Mo Kio Park
Participants : Over 1,000

Our NKF – Beyond Dialysis

The event showcased our efforts in expanding our building capabilities and what we are doing in partnership with the community to help our patients. It also encouraged people to take proactive steps to maintain a healthy lifestyle and keep diseases at bay.

Date : 11 to 13 March 2016
Venue : VivoCity
Participants : Over 12,000

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Date : 11 to 13 March 2016
Venue : VivoCity
Participants : Over 12,000

In order to succeed, you must believe you can
Public Education through Mass Media
NKF also reaches out to the community by partnering with the media to drive home the message that prevention is better than cure.

Health Messages at Bus Stops and MRT

3.5 million people reached through kidney health awareness media campaign at bus stops and MRT

259,000 radio listenership to promote kidney health

Spreading the message of kidney health through media stories

New Outreach Centre at Dialysis Centre

Our new dialysis centre in Yishun is the first NKF dialysis centre to adopt a dual concept of an education and outreach centre where unlike other NKF dialysis centres, it is opened to the public with health screenings, nutrition workshops and exercise classes. It also imbues the spirit of inclusiveness and community bonding among patients and residents.

Join a sport with a friend now!
Encouraging Volunteerism

1,500 volunteers who benefited more than 1,000 patients

15,005 hours total number of volunteer hours committed amounting to $300,100* of man hours

*Based on the average $20 per hour wage of service sector employee (Source: NVPC, Dec 2010)

65 organisations and schools that engaged in volunteer programmes

NKF Circle of Hearts
Volunteers provided friendship, care and emotional support to help patients cope better with their long-term illness.

NKF Ambassador Programme
The NKF Ambassador programme was launched to engage the community in NKF’s mission, spread healthy living messages and encourage volunteerism and donations. To date, we have 167 NKF Ambassadors on board.

“Communicating with the patients and making their lives in the dialysis centre more enjoyable makes me happy.”
Mr Toby Chan

“ It was rewarding to be an ambassador as I am able to contribute through engagement with the public on the importance of the kidneys.”
Mr Glenn Ong (left), our caring volunteer

Volunteer Connection
NKF’s Volunteer Connection Programme sees existing and new volunteers come together to learn and upgrade their knowledge and skills through training and workshops that are experiential to better equip themselves in providing support to patients. Volunteers also interact and share experiences with one another.

Appreciating Volunteers
NKF celebrated Volunteer Appreciation Day on 24 October 2015 with over 300 volunteers from all walks of life at the NKF Centre, in appreciation of their efforts and contributions.

One of the greatest gifts you can give is your time
Raising Funds to Help Patients

Fundraising expenses amounted to 13.3% of the total funds raised, well below the 30% as stipulated by the Charity Regulations.

$13.8 million raised through LifeDrops, contributing to 63% of the overall donations.

Monthly Giving through LifeDrops
LifeDrops is our major source of donation where donors give conveniently through automatic monthly deductions. This way of giving enables us to keep fundraising expenses low and the savings can be channeled to help even more needy patients.

Dialysis treatment is a long-term and painful process. We hope that our monthly donation can help to encourage kidney patients and remind them that the community cares for them too.

Mr Steve Chia, General Manager J’Kids Amusement Pte Ltd

Life is a tough and long journey especially during dire times. We think it is heartening for patients and their families to know that someone does care. We strive to be that someone.

Mr & Mrs Teo Tat Beng

It is heartening to see people coming forward willingly to donate. There was an elderly person who came forward to contribute after being moved by the tin bearers’ enthusiasm.

Ms Wang Yue NKF Nurse who volunteered as a tin bearer

Flag Day
Over 1,000 volunteers from all walks of life came together as tin-bearers to make a difference in the lives of needy kidney patients and donning T-shirts with health messages to create awareness on caring for our kidneys. Our special thanks to Sheng Siong Supermarket, RE&S Enterprise and Dance Thrilogy for placing donation tins at their premises.
World Gourmet Summit 2016: NKF Charity Gala Dinner

NKF partnered the World Gourmet Summit in our Charity Dinner on the occasion of our 47th anniversary. The theme was “Mindful Eating”, which is very much part of our ongoing public education programme to encourage people to be conscious of what they eat and to eat in moderation. All funds raised went entirely towards patient care and our education and prevention programme.

Dialysis Machine Sponsorship

43 caring donors contributed over $1 million to sponsor 56 new dialysis machines. As one machine can benefit six patients, 336 needy patients are benefiting from these machines. NKF carried out plate-mounting ceremonies at various dialysis centres to recognise dialysis machine donors.

Buddhist Temples Raise Funds for Kidney Patients

In conjunction with Vesak Day celebrations this year, NKF raised over $170,000 through 40 Buddhist Temples, individuals as well as the support of Tote Board and Singapore Turf Club.

Donor Appreciation Movie Screening

NKF invited donors to Director Jack Neo’s newly released movie screening Long Long Time Ago on 6 February 2016 at Shaw Lido Theatre in appreciation for their longstanding support. All funds raised went entirely towards patient care and our education and prevention programme.

Mr Peter Knipp, Principal, Peter Knipp Holdings

It was shocking to discover that Singapore has one of the highest rates for diabetes-induced kidney failure worldwide. We are honoured to contribute not only towards the financial charitable aspect, but especially the educational aspect and look forward to doing so for many years to come.

Mr Peter Knipp, Principal, Peter Knipp Holdings

Mr Lucien Pietropoli, Chief Executive Officer – Asia Pacific Region, Odyssey Reinsurance Company, which sponsored 10 new dialysis machines with a generous gift of $200,000.

NKF’s belief in human dignity, resilient spirit and the dedication of their team have alleviated much discomfort, be it financial or health care. OdysseyRe is proud to support the NKF and be part of its altruistic purpose.

Mr Lucien Pietropoli, Chief Executive Officer – Asia Pacific Region, Odyssey Reinsurance Company

Kindness in giving creates love
Our Compassionate Donors

While we build our business, we remain deeply committed and engaged to go beyond in our local community by continuing to support needy kidney patients.

Our gratitude to all our donors for their strong support, benevolence and generosity in giving life and Hope.

Below are our donors who have made outright contributions of $5,000 and above or monthly donations of $100 and above from 1 July 2015 to 30 June 2016.

Individuals

Ang Chai Luan Joyce
Ang Chor Meng
Ang Hun Khooan
Anwar Edward
Au Miew Wei Teresa
Bee Mooi Mooi
Bhaskaran Segaran Nair
Boey Siew Fook Michael
Champion Nora
Chan Aik Hui (Dr)
Chan Chee Kong
Chan Kuan Heng @ Sek Tat Sum
Chan Mui Lye
Chan Sook Fun Yvonne
Chan Tia Yong Michael
Chan Tur Wei
Chan Yuk Yee
Chandrapaul Obad Benedict
Chiang Kuan Wee Stephen
Cheah Phui Kheng Adrienne
Chee Keng Lian
Chen Mui Ching
Cheng Shin Minil
Cheong Chiu Joo Gerald
Cheong Kok Hon
Cheong Soon Wai
Cheong Wai Fong Florence
Cheung Chuan Woon
Chew Poon Niam
Chew Siew Loy
Chia Hung King
Chia Hwee Ming Kelly
Chiang Hock Seng Patrick
Chong Hak Loy
Choo Hui Leng Charlyene
Choy Loy Hwa
Chow Joo Ming
Chow Yian Ping
Chow Yuen Yang Alvin
Chow Xavior Karen [Mrs]
Chua Ai Gek Dela
Chua Chong Cheng
Chua Chor Chuan
Chua Guek Liang Molly
Chua How Kian Joseph
Chua Joseph
Chua Kim Hua
Chua Say Kuan William
Chua Sof Khiung
Chua Swee Meng William
Chua Tiat Siang
Chua Yeow Kiong Raymond
Chung Lai Ling Ruth
Dilhan Pillay Sandrasegaran
Eng Lee Ing
Er Soon Yap
Fan Kim Heng
Fazalil Abdul Azib
Foo Peng Chuan
Foo Yoke Khan
Foong Yeow Meng
Foong Yim Ping Regina
Gan Kian Yong Hubert
Goh Ah Chee
Goh Ah Lek
Goh Hin Calm
Goh Min Min Joanne
Goh Seok Choon
Goh Wei Hiong Lawrence
Grimbarg Joseph
Grover Vidal
Guee Swee Ching Jacqueline
Han Chen Kong Jeffrey
Han Chong Heng
Hatim Fadudaisein Nakhoda
Hee Chong Yin
Heng Johnny
Ho Bock Wei Louis
Ho Boon Cheong
Ho Shi Loon David
How Yoke Pang
Huangan Li Ciao
Hung Meng Ching
Hung Shew Jay Jenny
Hwang Sow Jin
Jason Bohari
Jennifer Bay
Ker Thian Lai
Khaw Boon Wan
Khoo Eng Lian
Khoo Whee Long
Khoo Yew Chuan Benjamin
Kim Tze Wen Lawrence
Koh Bee Suam
Koh Hui Heng
Koh Seng Lee
Koh Soh Geek
Koh Swee Chuan Lawrence
Koh Woe Nah
Kong Hong Loo Paul
Kong Yean Hoon
Kuan Yi Chien Alexander Kandiasputro
Kwan Yuen Ching Natasha
Kwek Ai Ser
Kwok Chai Khing
Kwok Cher Luang
Law Beng Kok
Leau Chee Yung
Lee Chee Yong Matthew
Lee Chong Sian
Lee Fook C hoy David
Lee Kok Boon
Lee Li Qing
Lee Ngiet Kwang
Lee San Min Paul
Lee Soon Teck
Lee Tee Ching
Lee Yee Yhi
Lee Goh Gaik Choo Peggy
Leong Soo Fang Kasslyn [Dr]
Leong Song Kok David
Leong Wang Yee Ernest
Leong Yan Wah
Li Junsheng
Lee Cindy [Mrs]
Liew Cheong Song
Lim Geok Hwa [Dr]
Lim Hock Chee
Lim Ji Haur
Lim Joo Tu
Lim Kang How Jason
Lim Khim Hoe
Lim Kim Hwee
Lim Kang Hiong
Lim Leong Chuan
Lim Loo Beng
Lim Lu Giok Amy
Lim Mei Guei Michelle [Mrs]
Lim Siock Keow Joyce
Lim Swek Nee Amy
Lim Tiang Seng
Lim Tiang Yee
Lim Wee Meng Lawrence
Lim Wee Phing
Lim Zi Ming
Lim Wei Hung
Lim Zikai Edwin
Linh Yeh Ching [Dr]
Liu Jun Rang James
Lo Sai Wai
Lok Jun Kitti
Longman Simon John
Low Kin Chiong Richard
Low Meng Cheng
Low Suat Tin Joni
Low Wai Sing
Low Yan Kin (Ms)
Lui Boon Chong
Lum Koh Weng Daniel
Lye Shoon Fong Lawrence
Mai Ah Ngo
Marfata Shahrul
Mohl Nasrul Abdullah
Mok Kwok Wah Lawrence
Muhammad Khairi Darus
Ngo Boon Chong
Neo Gim Siong Bennett
Neo Loy Kuan Hazeline
Neo Siong Heng
Nge Ah Tack
Ng Han Meng
Ng Hiah Wah Steven
Ng Hoon Hoi
Ng Khim Han
Ng Poh Seng
Ng Sah Tong
Ng Sook Hoong
Ng Soon Khang
Ng Ting Ann
Ng Tiong Jin
Ng Tya Ah Andrew
Ng Wee Lee Willy
Ng Woo Hong
Ng Yong Giang
Nganhaeovee Surichai
Ngo Chun Yang Andrew
Nyan Yew Loong James
Oan Chim Seng
Oh Thay Lee
Ong Boon Kong
Ong Chee Khoon Joseph
Ong Chiai Eng Andrew
Ong Ching Khiam
Ong Guan Hwa
Ong Ing Wai Dennis
Ong Kim Chee
Ong Kim Hock
Ong Kok Chye Steven
Ong Lei Tin Elise
Ong Siik Leb
Ong Swee Hoo
Ooi Kooi Tin
Parthasarathy Subramaniam
Phang Weng Wan Jay
Phan Koon Yuen
Phan Kwong Yun Ian
Phua Kioa How
Phua Kim Guan
Po Chee Khoon Kevin
Poh Cheng Lam Anthony
Poh Kiew Chyi John
Poh Looi Ping
Poh Sin Choon
Quah Kee Swee
Quek Gim Pew
Quah Gim Siew
Roh Cyril Alexander
Saw Cheng Chye
Seah Geok Choo Lira
Seah Swee Poh
Seah Wong Chi
See Lay Hoon
Tan Yeo Chiam Danny
Tan Yen Pew
Tan Song Chiang
Tan Tia Yong Michael
Tan Tur Wei
Tan Tiew Low Lawrence
Tan Song Chiang
Tan Taw See
Tan Tiong Jin
Tan Wee Leng
Tan Yen Pew
Tan Yeo Chiam Danny
Tan Sai Kwek
Tan Swee Khoon
Tan Soh Chye
Tan Wee Eng
Tan Yew Eng
Tan Yew Hwee
Tan Yun Rong Justin

No act of kindness, no matter how small, is ever wasted

Partners with the Community.
Our Committed Volunteers

We are thankful to all our volunteers for their contributions and efforts to help our patients in their journey towards rehabilitation.

Organisations/Religious Groups/Educational Institutions who received NKF’s Certificate of Appreciation:

Axxon Pte Ltd
Alpha Phi Omega Alumni Association of Singapore
Anglican High School
Artify Asia
Bedok Methodist Church
BIC Community Services Ltd
Buddhist Compassion Relief Tzu Chi Foundation
Café Galiêe Pte Ltd
CatAssisted Therapy Singapore
Changi Simei Community School
Changkat Changi Secondary School
Chinatown Family Support
Ci Yuan Community Club Youth Executive Committee
Credit Suisse AG
Curtin University Singapore
Dance Thalogy Pte Ltd
EAP Giving
Federal Express (S) Pte Ltd
General Electric Global Growth
Hwa Chong International School
IBM Singapore
Innovative Pest Management
Inventiv Health Clinical
ITE Central – Space Design
ITE East
James Cook University Singapore
Jitterbugs Swingsgroup
JP Morgan Chase & Co
Jurong Spring Community School
KPMG Services Pte Ltd
Ladylbird Past Control (S) Pte Ltd
Lee Foundation Singapore
Li Xiang Corporation Pte Ltd
Liang Kai Foundation
Nanyang Polytechnic, School of Business Administration
Nanyang Polytechnic, School of Information Technology
Nanyang Polytechnic Student Affairs Office
National Junior College
NP Community Service Interest Group
NTU Nanyang Business School Hospitality & Tourism Management Office
NTU Office of Global Education & Mobility (GEM)
NTU Student Affairs Office
NUS Psychology Society
One School Marina Club
Puyah Lebar Methodist Girls’ School (Secondary)
Pte Hwa Secondary School
Raffles Institution
River Valley High School
RSVP Singapore
SATA CommHealth
SATS Catering Pte Ltd
SIM Psychology Society
Singapore Buddhist Youth Mission
Singapore Police Force, Training Command
SMU
SMU Ratasor Club
Starbucks Coffee Singapore
St Hilda’s Secondary School
St Nicholas Girls’ School (Secondary)
Ten Chin Tuan Foundation
The Northern Trust Company (Singapore Branch)
TROST Learning
Whampoa Community Club
Whampoa Secondary School
Xinmin Secondary School
Woodgrove Secondary School

Individuals who received the National Council of Social Service 5 Years Long Service Award:

Aow Sah Tin Jenny
Choo Laih Ying Julita
Goh Lian Mary Darzis
Lam Chee Ann Benny
Laih Mohd Noor
Lee Ting Fong Joanne
Lei Sao Gak Eileen
Loy Eng Cindy
Mary Chris Monar Estrada
Muhammad Arman Ahmad
Ng Geok Janice
Tan Ge Hwee Wendy
Tan Gim Seng Jene
Yet Ling Wong

We apologise should there be any omissions or errors.

Giving is true having

NKF has made every effort to ensure accuracy of the information.

Do drink more water if you drink coffee or tea.
**OVERVIEW OF FINANCIAL RESULTS FOR THE YEAR ENDED 30 JUNE 2016**

<table>
<thead>
<tr>
<th>Charitable Activities</th>
<th>FY 2015/16</th>
<th>FY 2014/15</th>
<th>Variance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Income from Dialysis</td>
<td>$39,456</td>
<td>$30,318</td>
<td>$9,138</td>
</tr>
<tr>
<td>MOH Subvention</td>
<td>14,697</td>
<td>12,751</td>
<td>1,946</td>
</tr>
<tr>
<td>Less</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Expenses related to Dialysis</td>
<td>(82,439)</td>
<td>(67,624)</td>
<td>(14,815)</td>
</tr>
<tr>
<td>Expenses related to Education and Prevention</td>
<td>(2,635)</td>
<td>(2,548)</td>
<td>(87)</td>
</tr>
<tr>
<td>Deficit from Operations</td>
<td>(30,921)</td>
<td>(27,103)</td>
<td>(3,818)</td>
</tr>
<tr>
<td>This is funded by:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Donations - LifeDrops</td>
<td>13,831</td>
<td>13,890</td>
<td>(59)</td>
</tr>
<tr>
<td>Donations - Others</td>
<td>8,215</td>
<td>6,815</td>
<td>1,400</td>
</tr>
<tr>
<td>Fundraising Expenses</td>
<td>(2,936)</td>
<td>(2,868)</td>
<td>(68)</td>
</tr>
<tr>
<td>Rental Income</td>
<td>985</td>
<td>991</td>
<td>(6)</td>
</tr>
<tr>
<td>Sundry Income</td>
<td>122</td>
<td>37</td>
<td>85</td>
</tr>
<tr>
<td>Total Donations and Other Income</td>
<td>20,217</td>
<td>18,865</td>
<td>1,352</td>
</tr>
<tr>
<td>Deficit from Operations after Donations and Other Income</td>
<td>(10,704)</td>
<td>(8,238)</td>
<td>(2,466)</td>
</tr>
<tr>
<td>Government Grants</td>
<td>24,301</td>
<td>18,844</td>
<td>5,457</td>
</tr>
<tr>
<td>Administrative Expenses</td>
<td>(8,756)</td>
<td>(7,326)</td>
<td>(1,430)</td>
</tr>
<tr>
<td>Total Surplus from Operations</td>
<td>4,841</td>
<td>3,280</td>
<td>1,561</td>
</tr>
<tr>
<td>Interest Income</td>
<td>4,446</td>
<td>2,757</td>
<td>1,689</td>
</tr>
<tr>
<td>Total Surplus for Financial Year</td>
<td>9,287</td>
<td>6,037</td>
<td>3,250</td>
</tr>
</tbody>
</table>

1. Overall results for FY 2015/16 was a surplus of $9.3 million made up of operating surplus of $4.8 million and interest income of $4.5 million.

2. Deficit from operations of $30.9 million was higher than last financial year by $3.8 million (14%). This was due to the significant increase in number of dialysis patients and beneficiaries which had risen by 410 to 3,976.

3. Deficit from operations was fully funded by donations, other income and government grants.

4. Administrative expenses at 9% of overall operating expenses were funded by government grants.

5. Interest income was higher than last year by $1.7 million due to better fixed deposit rates.

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Every dollar donated goes entirely into patient care as well as our education and prevention programmes. NKF has been able to cover all administrative expenses through government grants.

Mr Kenneth Choo
Finance Committee Chairman

47% patients paid $0 even though cost to treat a patient has increased from $23,000 to $25,000 per annum

62% of our core activities (dialysis and education & prevention), with the balance

38% covered by government grants and other income

9% of overall operating expenses

The full set of audited financial statements is available at www.nkfs.org to save on printing costs as well as care for the environment.
Thanks to our caring sponsors, NKF has been able to set up dialysis centres across Singapore, providing convenience and easy access to kidney patients living or working in the heartlands.

Dialysis Centres

Aljunied
- Hong Leong – NKF Dialysis Centre
  Bk 102, Aljunied Crescent, #01-265
  Singapore 380102

Ang Mo Kio
- Japan Airlines – NKF Dialysis Centre
  Bk 17, Ang Mo Kio Ave 9, #03-01
  Singapore 569766

- Ang Mo Kio 1
  Western Digital – NKF Dialysis Centre
  Bk 633, Ang Mo Kio Ave 6, #01-515
  Singapore 560633

- Ang Mo Kio 2
  Pei Hwa Foundation – NKF Dialysis Centre
  Bk 565, Ang Mo Kio Ave 3, #01-340
  Singapore 560565

- Ang Mo Kio 3
  Japan Airlines – NKF Dialysis Centre
  Bk 114, Ang Mo Kio Ave 1, #01-1298
  Singapore 530114

- Ang Mo Kio 4
  NKF Dialysis Centre
  Supported by The Sirivadhanabhakdi Foundation
  Bk 940, Jurong West St 91, #01-441
  Singapore 640940

Bedok
- Singapore Pools – NKF Dialysis Centre
  Bk 27, New Upper Changi Rd, #01-694
  Singapore 462027

Bukit Batok
- NTUC Income – NKF Dialysis Centre
  Bk 103, Bukit Batok Central, #01-237
  Singapore 650103

Bukit Merah
- The Singapore Buddhist Lodge – NKF Dialysis Centre
  Bk 128, Bukit Merah View, #01-22
  Singapore 150128

Bukit Panjang
- NKF Hougang – Punggol Dialysis Centre
  Bk 628, Hougang Ave 8, #01-108
  Singapore 530628

- Bukit Panjang 1
  Singapore Pools – NKF Dialysis Centre
  Bk 274, Bangkit Rd, #01-54
  Singapore 670274

- Bukit Panjang 2
  Le Champ-NKF Dialysis Centre
  (Bukit Panjang Branch)
  Bk 275, Bangkit Rd, #01-96
  Singapore 670275

Clementi
- NKF Clementi Dialysis Centre
  Bk 326, Clementi Ave 5, #01-175
  Singapore 120326

Ghim Moh
- Woh Hup – NKF Dialysis Centre
  Bk 1, Ghim Moh Rd, #01-358
  Singapore 270001

Hong Kah
- NKF Hong Kah Dialysis Centre
  Bk 536, Jurong West St 52, #01-497
  Singapore 640536

Hougang
- Singapore Buddhist Welfare Services – NKF Dialysis Centre
  Bk 114, Hougang Ave 1, #01-1298
  Singapore 530114

Hougang 2
- NKF Hougang – Punggol Dialysis Centre
  Bk 628, Hougang Ave 8, #01-108
  Singapore 530628

Jurong West 1
- Sheng Hong Temple – NKF Dialysis Centre
  Bk 744, Jurong West St 73, #01-19
  Singapore 640744

Jurong West 2
- NKF Dialysis Centre
  Supported by The Sirivadhanabhakdi Foundation
  Bk 940, Jurong West St 91, #01-441
  Singapore 640940

Kim Keat
- Tay Choon Hye – NKF Dialysis Centre
  81 Kim Keat Rd, Singapore 328836

Kolam Ayer
- Kwan Im Thong Hood Cho Temple – NKF Dialysis Centre
  (Kolam Ayer Branch)
  Bk 43, Bendemeer Rd, #01-1018
  Singapore 330043

Pasir Ris
- Tampines Chinese Temple – NKF Dialysis Centre
  Bk 180, Pasir Ris St 11, #01-06
  Singapore 530043

Serangoon
- Insurance and Financial Practitioners Association of Singapore (IFPAS) – NKF Dialysis Centre
  Bk 201, Serangoon Central, #01-30
  Singapore 530201

Simei
- Kwan Im Thong Hood Cho Temple – NKF Dialysis Centre
  (Simei Branch)
  Bk 101, Simei St 1, #01-892
  Singapore 520101

Tampines 1
- National Trade Union Congress/Singapore Pools – NKF Dialysis Centre
  Bk 935, Tampines St 91, #01-333
  Singapore 520935

Tampines 2
- Wong Sui Ho Edna – NKF Dialysis Centre
  Bk 271, Tampines St 21, #01-99
  Singapore 520271

Teck Whye
- Leong Hwa Chan Si Temple – NKF Dialysis Centre
  Bk 113, Teck Whye Lane, #01-666
  Singapore 680113

Toa Payoh
- Singapore Airlines – NKF Dialysis Centre
  Bk 225, Toa Payoh Lor 8, #01-54
  Singapore 310225

Upper Boon Keng
- Sakyadhita – NKF Dialysis Centre
  Bk 19, Upper Boon Keng Rd, #01-1220
  Singapore 380019

Woodlands 1
- Tampines Chinese Temple – NKF Dialysis Centre
  Bk 925, Woodlands St 81, #01-30
  Singapore 750825

Woodlands 2
- SCAL – NKF Dialysis Centre
  (Woodlands Branch)
  Bk 155, Woodlands Ave 5, #01-490
  Singapore 730055

Yishun 1
- Toa Payoh Seu Teck Sean Tong – NKF Dialysis Centre
  Bk 203, Yishun St 21, #01-239
  Singapore 760203

Yishun 2
- SCAL – NKF Dialysis Centre
  (Yishun Branch)
  Bk 155, Woodlands Ave 5, #01-490
  Singapore 730055

Yishun 3
- SCAL – NKF Dialysis Centre
  (Yishun Branch)
  Bk 840, Yishun St 81, #01-382
  Singapore 760840
The National Kidney Foundation Annual Report 2015/16

The images represent our commitment to do more together with you to make lives better for needy kidney patients and empowering the community for better kidney health.